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PhishLine

Frequently Asked Questions

Introduction



A phish on a mission: To provide a safe and simple way to deal with emails that do not pass the sniff test.

PhishLine's Phish Reporting Button provides a simple and powerful solution that allows users to report suspicious emails to Stewart's Security Team.

FAQs

What is the PhishLine button?

The PhishLine button is a way to report suspicious emails to Stewart's Security team.

What happens when I press the button?

The selected e-mail will be moved from your Inbox to Deleted Items, and a copy of the message sent to Stewart's automated system for processing.

Will I get a response back after submitting a suspicious email?

No. The submitted email is processed and scanned for links, attachments and other malicious content. Those are collected and added to our threat intel which is then used to populate blocking.

What if I accidentally click PhishLine "Report Email" button?

The e-mail will still be reported for review and deleted. You can locate the email in the Deleted Items folder and move it back to the Inbox.

What if I'm not sure if an e-mail I received is a phishing attempt?

If the email you are reporting though is potentially something you need to open but just seems suspicious and you want us to review it and respond, then you must submit it using the following steps:

1. Open Outlook
2. Select "New Email"
3. Find the suspicious email in your inbox
4. Drag and drop the message on the new email window
5. Add the following information
To: ITSecurity@stewart.com
Subject: Suspicious Emails
Body: Brief description of why the emails are suspicious

Should you have any questions or need additional assistance, please contact the **Customer Care Center** at (877) 800-3132 or customercare@stewart.com.