

# Orders Gateway<sup>®</sup> Product Line

## Release Notes

July 18, 2014

# Table of Contents

---

<b>Overview .....</b>	<b>1</b>
<b>Features and Functionality .....</b>	<b>2</b>
New in This Release.....	2
<b>NPS.....</b>	<b>3</b>
Remove Upload Document button based on Customer.....	3
Remove Order Counts from Other Section .....	4
The Product List now Displays in Alphabetical Order .....	5
Using File Numbers to Identify FTP Delivered Documents.....	6
Automatically Retrieving a Unique Transaction Identifier (UTI) from AIM+.....	7
<b>Defects .....</b>	<b>8</b>
<b>Additional Information.....</b>	<b>9</b>
Training.....	9
Technical Support.....	9

# Overview

---

The latest update to Orders Gateway includes UI updates and defect corrections. This document provides a brief explanation of what has been fixed and an introduction to new features implemented within this release.

**Deployment Date:** July 18, 2014

# Features and Functionality

---

This section introduces new features and functionality added to Orders Gateway.

## New in This Release

### Orders Gateway

- Now customers can request to remove the ability to upload documents. For more information, refer to [Remove Upload Document button based on Customer](#).
- The order counts have been removed from many of the queues in the **Other** section on the **Orders** tab. For more information, refer to [Remove Order Counts from Other Section](#).
- The list of available products now displays in alphabetical order in the OG Client. For more information, refer to [The Product List now Displays in Alphabetical Order](#).
- File numbers have been added to the beginning of document names that are delivered via FTP. For more information, refer to [Using File Numbers to Identify FTP Delivered Documents](#).
- Now Orders Gateway will automatically request the SureClose UTI from AIM+. For more information, refer to [Automatically Retrieving a Unique Transaction Identifier \(UTI\) from AIM+](#).

## Remove Upload Document button based on Customer

The ability to hide the **Upload Documents** link and the **Add** link in the **Documents** section has been added. Now customers that want to have more control over the documents that are uploaded to the system can request to have the **Upload Documents** and **Add** links hidden on the **Order Details** page.

Orders Gateway™

File Number

Search...

Search

Home

Orders

Accounting

CRM

Tools

Orders

Order Details

[Return to Orders](#) - [Cancel](#) - [Edit](#)

Transaction Details

Change Color

Transaction Type: Resale - Cash

File Number: 1420184490

Assoc. File Number: 11012290

AIM File #: 1420184490

Order Date: 7/1/2014 12:40:21 PM

Need by Date: 7/2/2014

Closing Date: 7/7/2014

Last Modified: 7/3/2014 9:12:01 AM

Order Status: In Abstraction

Sales Price: \$10,000.00

Created By: Nishanth MR

Customer: Stewart Title of Houston - Gulf Freeway

12600 North Featherwood, Suite 105 Houston TX

Contact: Keitha Bell, Karen Cimrhanel

Email: [keitha.bell@stewart.com](mailto:keitha.bell@stewart.com)

[karen.cimrhanel@stewart.com](mailto:karen.cimrhanel@stewart.com)

Phone: 281-481-3327

RPC: NPS Texas

Email: [nancy.dial@stewart.com](mailto:nancy.dial@stewart.com)

Phone: 210-477-2623

Identifier: 507b26c0-a464-4fa9-9e16-71b00fe14f39

Flags

☐ In Use
 ☐ On Hold
 ☐ RUSH
 ☐ Status

[Calculate Fees](#) - [Document Production](#) - [Title Search Report](#) - [Get SureClose UTI](#)

Product: TX Search - Resale

Price: \$85.00

Order Date: 7/1/2014 12:40:21 PM

Status: In Abstraction

Abstractor: HOU - Angie Deluna (NPSSW)

Email: [angie.deluna@stewart.com](mailto:angie.deluna@stewart.com)

[Reject Search](#) - [Move To \(Search Completed\)](#)

Upload Document

Print View

Title Search Report

Load AFW Data

StewartDocs

SoftPro/PXT

Order XML

Search Blank

LandTech

AIM+ FileData

Load Customer AIM+ Data

Get Latest Customer AIM+ Data

Title Express

DisplaySoft

Closers Choice (XML)

Closers Choice (TXT)

TIMS/TDI

DoubleTime

RamQuest

eClosing/PXT

Resware

Home Warranty

Add Documents

Original.xml

Original

Edit

AIM+ Starter Document

Support Documents

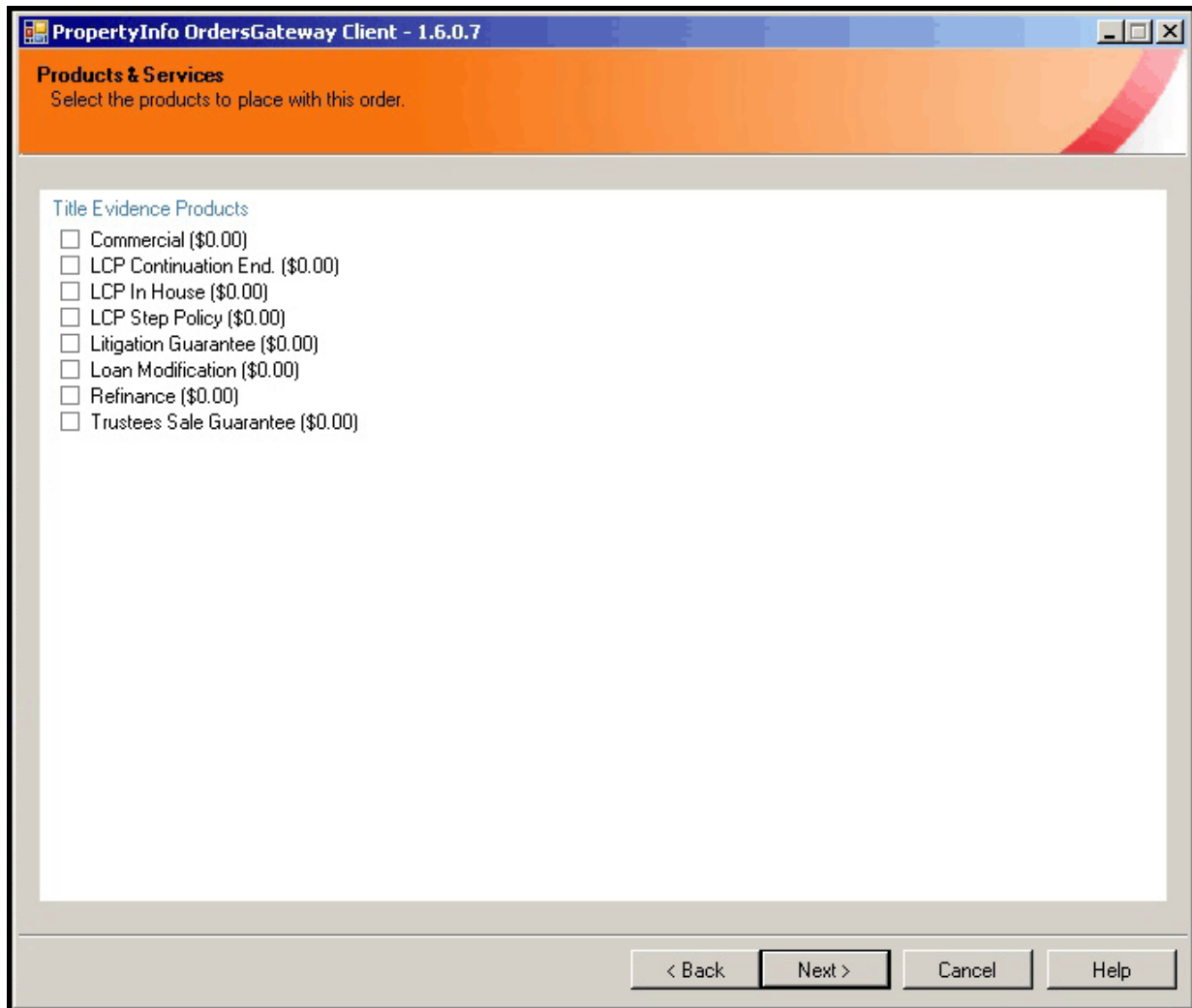
Previously, the number of orders in a particular Category would display next to the Category name under the **Categories** section on the Orders page. These order counts have been removed from some of the categories under the **Other** section. The order counts for the categories under the **Search**, **Closing**, and **Funding** sections will still be displayed.

---

Orders Gateway® Release Notes

## The Product List now Displays in Alphabetical Order

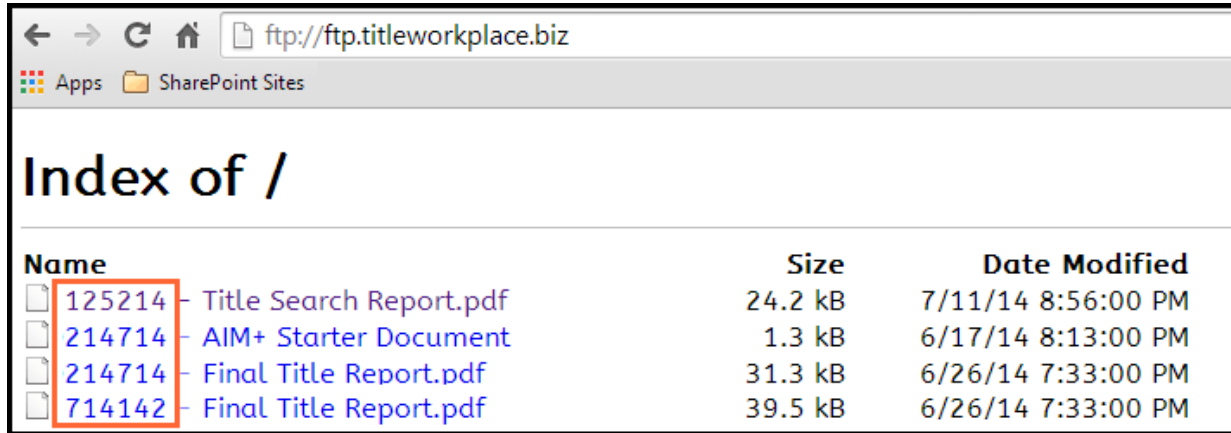
When submitting an order to OG from AIM+, the list of available products now displays in alphabetical order. This improvement should help to easily locate and identify the product needed for the order.







## Using File Numbers to Identify FTP Delivered Documents

Now customers that are configured to receive documents using File Transfer Protocol (FTP) can quickly identify which documents are associated with a particular file.

When a document is delivered using FTP, the document is renamed and the file number associated with that document is added to the beginning of document name.



Name	Size	Date Modified
 125214 - Title Search Report.pdf	24.2 kB	7/11/14 8:56:00 PM
 214714 - AIM+ Starter Document	1.3 kB	6/17/14 8:13:00 PM
 214714 - Final Title Report.pdf	31.3 kB	6/26/14 7:33:00 PM
 714142 - Final Title Report.pdf	39.5 kB	6/26/14 7:33:00 PM



# Automatically Retrieving a Unique Transaction Identifier (UTI) from AIM+

The ability to automatically retrieve a UTI from AIM+ has been added.

Previously, when an order was submitted from AIM+ to Orders Gateway, if that file has not been set up in SureClose, users would have to click **Get SureClose UTI** in Orders Gateway in order to associate the SureClose identifier with the OG file.

Now Orders Gateway will automatically initiate the request for the SureClose UTI and if it is available, the UTI will display in the **Comments** section. If no UTI is available in AIM+, a **UTI Exception** will display in the **Comments** section stating, **UTI not returned by AIM+ File Service**.

HomeOrdersAccountingCRMTools

OrdersOrder Details

[« Return to Orders](#) - [Cancel](#) - [Edit](#)

Transaction Details

Change Color

Transaction Type: Acquisition and Dev Loan  
File Number: 01128-13933  
Assoc. File Number: 11031671  
AIM File #: 01128-13933  
Order Date: 7/17/2014 10:16:48 AM  
Need by Date: 7/17/2014  
Closing Date: 7/29/2014  
Last Modified: 7/17/2014 10:31:15 AM  
Order Status: In Abstraction  
Sales Price: \$0.00  
Created By: Charles Allison

Customer: STC - ST North Texas - 15950 N, Dallas - Tollway - Res - Schneider  
15950 North Dallas Parkway, Tollway Plaza I, Suite 100  
Dallas TX  
Contact: Marvin Schneider  
Email: [mschneid@stewart.com](mailto:mschneid@stewart.com)  
Phone: 972-308-8000  
RPC: NPS Texas  
Email: [nancy.dial@stewart.com](mailto:nancy.dial@stewart.com)  
Phone: 210-477-2623

Identifier: 993457dd-0b4b-405e-ac80-0555008cdd7a

Flags

☐ In Use ☐ On Hold ☐ RUSH ☐ Status

Calculate Fees - Document Production - Initial AIM+ Data - Title Search Report - **Get SureClose UTI**

Product: TX Sale  
Price: \$135.00  
Order Date: 7/17/2014 10:16:48 AM  
Status: In Abstraction

Abtractor: TX - Jo Hatchell (NPSSW)  
Email: [jhatchel@stewart.com](mailto:jhatchel@stewart.com)

[Reject Search](#) - [Move To \(Search Completed\)](#)

Upload Document  
Print View  
Title Search Report  
Load AFW Data  
StewartDocs  
SoftPro/PXT  
Order XML  
Search Blank  
LandTech  
AIM+ FileData  
Load Customer AIM+ Data  
Get Latest Customer AIM+ Data  
Title Express  
DisplaySoft  
Closers Choice (XML)  
Closers Choice (TXT)  
TIMS/TDI  
DoubleTime  
RamQuest  
eClosing/PXT  
Resware  
Home Warranty

Add	Documents
	Title Search Report Support Documents
	Original.xml Original
Edit	AIM+ Starter Document Support Documents

# Defects

---

The following defects were fixed.

- Previously, when sending an order to ATS from Orders Gateway, Orders Gateway would not allow enough time for ATS to respond with a confirmation that the order was received before attempting to resend the order. This caused duplicate orders to be created in ATS. This issue has been resolved.
- Previously, when a user reassigned an order that was originally routed to ATS to a new abstractor who was also configured to route to ATS, the order would be sent to ATS again, causing duplicates. This issue has been resolved.
- Previously, an error message, **Could not load AIM files**, would display on some orders when Florida users would order updates from AIM+. This issue has been corrected.

# Additional Information

---

## Training

Visit the OG Training Center at: <http://portal.propertyinfo.com/orders-gateway1>. This online library consists of recorded webinars and other useful documentation for you to begin or continue to use Orders Gateway.

## Technical Support

For technical support, contact Customer Care at 1.866-464.8179 or [OGSupport@PropertyInfo.com](mailto:OGSupport@PropertyInfo.com).