



Stewart Now

Release Notes

February 21, 2019

Version 2.3

stewart[®]

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Stewart Now 2.3 Release Notes

Stewart Now 2.3 includes added functionality, enhancements and fixes. This document provides users with a brief introduction to new features and functionality implemented with this release and any defects that have been corrected.

Deployment Date: February 21, 2019

New in This Release

An overview of new features and modifications to Stewart Now 2.3 Release include:

- A new [Customer Usage Report](#) has been added to show how customers are using Stewart Now.
- The [Open Order Counter](#) is now available and shows the user's open orders.
- [Notifications after Orders Close](#) have been limited.
- List of Contacts now shows the list of [Unconfirmed Emails](#) as part of the customer registration process.
- [Property History](#) now lists type of sale by transaction type.

Stewart Now Portal

New Customer Usage Report

A new [Customer Usage Report](#) has been added to help BDOs monitor which customers are using Stewart Now, what they're using it for, and when.

To begin a **Search**, select the **Branch Name** and/or the **BDO** from the drop-down. The report will show the number of times a customer has performed a Property Search, a Property Search that had to go the Data Trace, Created Farms, Downloaded Documents or Created Net Sheets..

SQL Server Reporting Services

Home > T365 > BDOUsageReport

Branch Name: [All] BDO: [All]

From Date: 1/1/2019 To Date: 1/31/2019

View Report

BDO Usage Report
For: 1/1/2019 to 1/31/2019

Branch Name	BDO Id	First Name	Last Name	Cust Id	First Name	Last Name	Last Login	Company Name	Address	City	State	Zip	User Roles	Property Searched	Property Searched_DT	Farms Created	Doc Downloaded
AZ Gilbert	1963898	Steve	Ineich	193645	Jim	Farber	11/29/2018 6:16:29 PM	Wells Fargo PM Bank, N.A.	420 Montgomery Street	San Francisco	CA	94104	Finance Professional	7	7	0	0
Demo	6	Jill	Peterson	193670	Christine	Kaplane	2/15/2019 5:32:13 PM	Keller Williams Realty	807 Las Cimas Ste. 200	Austin	TX	78746	Real Estate Professional	10	3	0	0
				2219730	Faisal	Munir	2/19/2019 1:49:32 PM	Stewart Title	5000 Birch Street Suite 300 East Tower	Newport Beach	CA	92660	Finance Professional, Real Estate Professional	6	5	0	0
				2219735	Hassan	Rehman	2/19/2019 1:27:29 PM	Stewart Title	5000 Birch Street Suite 300 East Tower	Newport Beach	CA	92660	Finance Professional, Real Estate Professional	7	2	0	0
				2218182	Hong	Fu	2/19/2019 4:46:33 PM	Stewart Title	5000 Birch Street Suite 300 East Tower	Newport Beach	CA	92660	Finance Professional, Real Estate Professional	67	9	0	0

Open Orders Counter

The **Open Order Counter** is now available and shows the number of orders that have been opened on the user's behalf.

stewart title

Dashboard Orders Property Search More Tools

ACTIVITY STREAM - ALL

View Activity from: All up to: Today

Stream Something... Add a link

CJ Montgomery viewed a property About 1 hour ago - Properties

1318 Fallbrook Dr, Houston, TX 77038

Property Type: Single Family Residential

Beds: 4

Baths: 2.00

Sqft: 1060

CJ Montgomery viewed a property About 1 hour ago - Properties

6023 Dover Creek Ln, Katy, TX 77494

Property Type: Single Family Residential

Beds: 4

Baths: 2.00

Sqft: 2726

Profile Completion Progress

3% Complete

Orders Opened

2 50% This Month 4 Last Month

Properties Viewed

2 100%+ This Month 0 Last Month

Notifications After an Order Has Closed Has Been Limited

After an order is closed, only certain types of notifications/documents will be sent from *ResWare* to *Stewart Now*. Notifications will still be sent for the following document types **Policy Documents**, **Recorded Documents** and **Invoices**.

Below is a list of documents that will send a Notification if they are added after the Order is set to *Closed*.

intDocumentTypeID	varDocumentName
5	Policy
6	Recorded Instruments
37	Invoice
64	Invoice (Confirmed)
65	Policy of Title Insurance
158	Declination of Homeowner's Policy
160	Policy of Title Insurance (Homeowner's)
263	Policy of Title Insurance (2nd mortgage)
264	Policy of Title Insurance (3rd mortgage)
295	Recorded Doc
310	Policy Write-up
346	TX HOI Final Policy

Email Unconfirmed to Contact List

BDOs can now see a list of contacts that have not confirmed their email addresses as part of the registration process. To view this list:

1. Log in to *Stewart Now*.
2. Click your **Profile** picture in the top right.
3. Click **Contacts**.
4. Select **Email Unconfirmed** under the **Contacts** section.

The screenshot shows the 'CONTACTS - EMAIL UNCONFIRMED' section of the Stewart Now interface. On the left, there is a 'Find Contacts' search bar and a sidebar with various contact filters. The 'Email Unconfirmed' filter is highlighted with a red box, showing 11 contacts. The main area displays a list of contacts, each with a star icon, a profile picture, and their name and title. Below the list, there is a detailed profile card for 'Zeeshan15 Ahmed', including his address, phone number, and email address. The profile card also has buttons for 'View Profile', 'Send Message', and 'Edit Details'.

Changes to Property History tab on Property Profiles

The **Property History** tab in **Property Profiles** of **Property Search** will now distinguish the type of sale by transaction type.

The screenshot shows the Stewart Title web interface. The top navigation bar includes 'stewart title', 'Dashboard', 'Orders', 'Property Search', 'More Tools', 'Locations', and 'Admin'. Below this, a breadcrumb trail shows 'Property Detail | Sales Comparables | Property History | Parcel Map | Valuation'. The main content area is titled 'PROPERTY HISTORY' and includes a filter 'View transactions by Most Recent First | Most Recent Last'. Two transaction entries are visible, each with a red box around its title:

- TRANSACTION 1: SALE - Resale**
 - Sale Date: non-disclosed
 - Sale Type: -
 - Recording Date: 1/22/2019
 - Title Company: NONE AVAILABLE
 - Seller: Aguilan Alma Guadalupe
 - Buyer: Ocwen Loan Servicing Llc / Deutsche Bank National Trust
 - Buyer Vesting: -
 - Loan Document Number: -
 - Document Type: -
 - Lender: -
 - Loan Amount: -
 - Sale Price: non-disclosed
 - Sale Price Type: -
 - Document Number: 2019.25485
 - Document Type: Deed Transfer
 - Loan Type: -
 - Loan Term: -
 - Interest Rate: -
- TRANSACTION 2: FORECLOSURE**
 - Recording Date: 11/29/2016
 - Title Company: -
 - Beneficiary: -
 - Trustor: Aguilan Alma & Guadalupe
 - Trustee: -
 - Trustee Address: -
 - Trustee Phone: -
 - Trustee Sale #: -
 - Document Number: 2016.534585
 - Document Type: Lis Pendens
 - Beneficiary Name: -
 - Beneficiary Attn: -
 - Beneficiary Address: -
 - Orig. Loan Document Number: -
 - Orig. Loan Type: -

Additional Information

Training

For additional information, training and documentation about Stewart Now, please see the [Stewart Now Training Center](#).

Technical Support

For technical support, contact the Stewart Customer Care Center at 1.877.800.3132 or StewartNowSupport@stewart.com.