



Advanced Title Search 9.4.0

Release Notes

January 19, 2019

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ATS 9.4.0 Release Notes

This document provides a brief explanation of what was fixed and implemented with this release of **Advanced Title Search 9.4.0**.

Release Date: January 19, 2019


Post-Installation Requirements

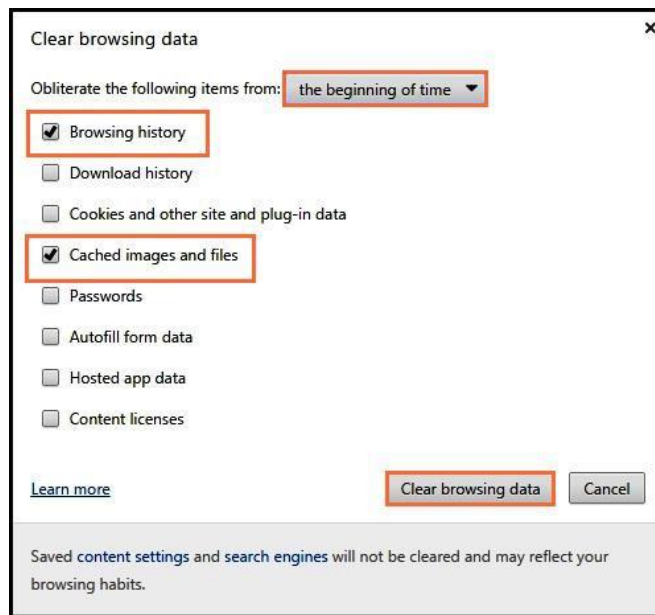
On the day of the release, it is *mandatory* that you delete Temporary Internet Files and History prior to logging into ATS. Failure to perform this task will cause functionality issues within ATS, resulting in a work-stoppage situation.

Deleting Temporary Internet Files and History

When using Chrome to access ATS, complete the following steps to deleted Temporary Internet files and history:

Steps

1. With **Chrome** open, click the  Customize and Control Google Chrome drop-down list.
2. Choose **History** from the drop-down list.
3. Click **Clear browsing data**.
4. From the **Clear browsing data** pop-up, be sure to select the beginning of time, check **Browsing history** and **Cached images and files**. Click **Clear browsing data** to complete.



5. Once done, close **any opened instances** of Chrome and then reopen.



Note

Be patient when performing this task, if the **Temporary Internet Files** folder contains a significant amount of web page content, then this process may take several minutes to complete.

Bookmarks and Shortcuts for ATS

We want to take a minute to remind all ATS users that only <https://ats.advantagetitlesearch.com> should be used to access ATS.

If you have any other bookmarks or shortcuts for ATS we ask that delete them from your bookmarks\shortcuts so that only the link above is used.

If you need assistance in making sure you have the correct bookmark\shortcut for ATS please call Customer Care at 855.330.2800, 713.625.2800 or email at customercare@stewart.com.



Note

Logging into ATS via any other means besides <https://ats.advantagetitlesearch.com> will bypass the load balancer and could impact your ability to log into ATS, as well as the load for the ATS servers.

Using only this link will ensure you are directed only to functioning servers as well as balance the number of users on each server. This will help to keep the server speeds functioning at optimal speeds.

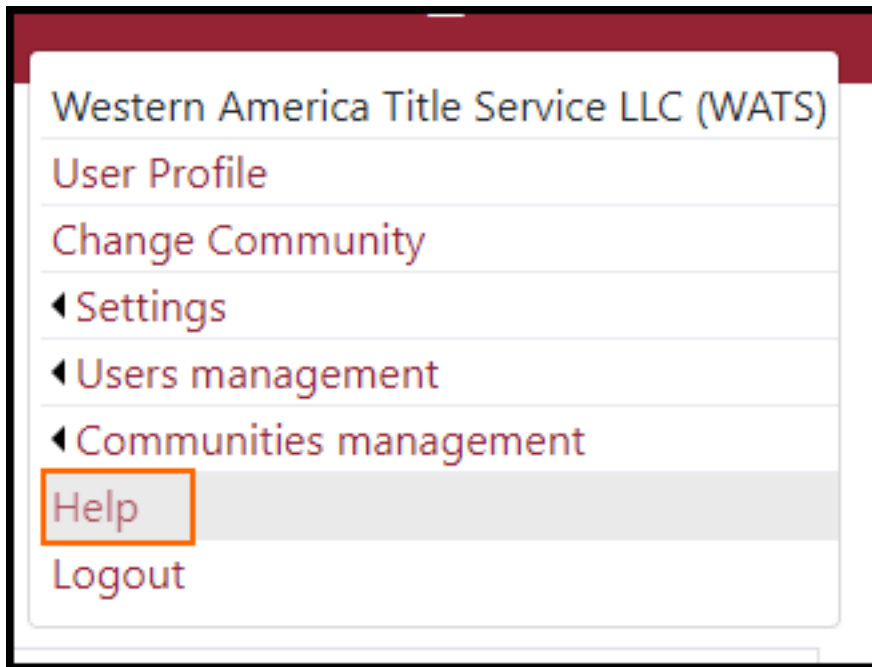
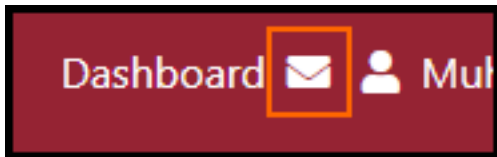
Enhancements

The following items were added to **Advanced Title Search 9.4.0**:

ALL Communities

The following enhancements were made in this release of Advanced Title Search:

- Added **tracking of OCR statistics** so management can track the success/failure rates of the OCR processing within ATS.
- Changes have been made to modifying **CATEGORY/Subcategory**.
- On the **Dashboard** and **Order Pages**, links for **Customer Support** and **Help** have been added.



Site Changes

The following site changes were made in **Advanced Title Search 9.4.0**:

- *OH Cuyahoga TR* and *OH Cuyahoga BOR* sites were changed.
- Official sites changed for all counties for *TN*.
- *FL Manatee TR*, *FL Marion AO*, *FL Seminole TR*, and *FL Martin TR* sites were changed.
- *CO Routt TR* site has been changed.
- *IN Marion TR* site has been implemented.

Fixes

The following items were corrected in **Advanced Title Search 9.4.0**:

All Communities

- In the New UI, various issues related to **Subdivision Lookup** in *Manual Search* have been fixed.
- In the New UI, **File No.** filtering issue has been fixed.
- An issue was fixed where **Interest/Estate Type** changes made in ATS did not reflect in *Orders Gateway*.

ST CO Community

- Regarding **CO Auto Updates**, an issue was fixed where users couldn't access new documents.

ST X1 Community

- Fixed issue where users couldn't access documents from an earlier time in *TSRI*.

Training

For more information, visit the [Advanced Title Search Training Center](#). This online library consists of recorded webinars and other useful documentation for you to begin or continue to use Advanced Title Search.

Technical Support

For technical support, contact Customer Care at 1.855.330.2800 or customer care@stewart.com.