

# MeridianLink Mortgage Integration with Stewart

User Guide July 3, 2025

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## **Introduction**

This document walks you through how to setup and use *MeridianLink Mortgage* to import Fee Quotes from Stewart Rate Calculator and to obtain Title Fees Quotes.

## Prerequisites

#### Stewart Unique ID and Stewart Title Integration Access Setup

Follow these simple steps to acquire a Stewart Unique ID:

#### Steps

- 1. Download and complete the MeridianLink Mortgage User Setup Form for Lenders located here.
- 2. Once you have completed the form, **save** your changes on the PDF and email it to <u>lenderregistration@stewart.com</u>.
- 3. Stewart Title will send you the Stewart Unique ID.
- 4. Once you have received your **Stewart Unique ID**, send an email request to <u>integrations@lendingqb.com</u>. Request access to the Stewart Title integration and include your **Stewart Unique ID** with your request.
- 5. MeridianLink Mortgage will add the Stewart Title integration option to your MeridianLink Mortgage account.
- 6. Once the **Stewart Title** integration option is available for your company, a **Corporate Admin** should add the **First Name** of each user so they can access the **Stewart Title** integration.
- 7. To add First Name for each user, follow these steps:
  - Go to Corporate Admin
  - Then Employees
  - Select a User and press Edit
  - Go to the Credentials Tab
  - Select Stewart Title
  - In the Username field, enter the First Name of the user



• To grant users API Access to Stewart Title:

Edit Employee				3
Employee Information Originator	Compensation Credentials Serv	ices Roles Relationships	Permissions Licenses an	d IDs System Access
Service Provider Services Account	t ID Login User Type			
Add Credential				
API Access Configure API Access	Associate Vendors For API A	locess	_	8
	Vendor			
	Stewart Title Company			
		Save Cancel		

### **Username and Password Setup**

An on-boarding process is required for lenders to be set up to use the *Stewart Title Company* interface in *MeridianLink Mortgage*. Before this integration can be used, an account with Stewart must be created with the names of users who will submit fee quotes. Your Stewart Representative will provide you with the necessary form, as shown below to request access to this interface.

## **Access to Email**

	Lender Name/Organization Name		
	NMLS ID		
Sectio	on 2: Obtain Stewart Unique ID for A	ccess	
		wart Title integration access, please follow these steps:	
		anges on the PDF and email it to lenderregistration@stewart.com.	
	Stewart Title will send you the Stewart		
	Once you have received your <b>Stewart</b> ntegration and include your <b>Stewart U</b>	Unique ID, send an email request to integrations@lendinggb.com. Request access to the Stewart Title nique ID with your request.	
4. L	LendingQB will add the Stewart Title	integration option to your LendingQB account.	
	Once the Stewart Title integration opti access the Stewart Title integration.	on is available for your company, a Corporate Admin should add the First Name of each user so they can	n
6. T	To add the First Name for each user, fo	allow these steps:	
	1. Go to Corporate Admin.		
	2. Then Employees.		
	3. Select a User and press Edit		
	4. Go to the Credentials Tab.		
	5. Select Stewart Title.		
	6. In the Username field, enter t	he First Name of the user.	
	Stewart Title		
	Username: <first name=""></first>		

A *Desktop Email Client* application, such as Microsoft Outlook must be installed to use the request links within the interface.

### **Browser Compatibility**

MeridianLink Mortgage can be used with Microsoft Internet Explorer 11 or above, Google Chrome, and Mozilla Firefox.

## **Quotes for Title Fees – Closing Cost Fee Setup**

Complete the following steps to properly setup Closing Cost Fee in MeridianLink Mortgage:

#### Steps

- 1. Go to Loan Programs/New Fee Type Setup page.
- 2. Scroll down to Section C Services You Can Shop For and make the following changes:
  - For Title Fees:
    - i. Create entries for Import-TF-1 through Import-TF-8 in the Description/Memo field.
    - ii. Please **uncheck Title checkboxes** for all eight entries since they will be automatically imported with **Title-** with the description.
  - For Lender Endorsement:
    - i. Create entries for Import-LE-1 through Import-LE-5 in the Description/Memo field.
    - ii. Please **check Title checkboxes** for all five entries since **Title-** will not be imported with the description.

C - Services	s You (	Can Shop	For										
HUD Line	Title	Optional?	Description/Memo	GFE Box	Loan Est Sec	APR	FHA	Paid to	DFLF	тр	AFF	Can Shop	Mismo Type
1119			Import-TF-1	B6 🗸	С 🗸			Title V				$\checkmark$	Blank -
1120			Import-TF-2	B6 🗸	С 🗸			Title				$\checkmark$	Blank -
1121			Import-TF-3	B6 🗸	с 🗸			Title V				$\checkmark$	Blank -
1122			Import-TF-4	B6 🗸	С 🗸			Title V				$\checkmark$	Blank -
1123			Import-TF-5	B6 🗸	с 🗸			Title 🗸				$\checkmark$	Blank -
1124			Import-TF-6	B6 🗸	С 🗸			Title				$\checkmark$	Blank -
1125			Import-TF-7	B6 🗸	с 🗸			Title				$\checkmark$	Blank -
1129			Import-TF-8	B6 🗸	С 🗸			Title				$\checkmark$	Blank -
1302			Pest inspection	B6 🗸	с 🗸			Pest Inspection V				$\checkmark$	Pest Inspection Fee  -
1111	$\checkmark$		Attorney fees	B4 🗸	С 🗸			Title				$\checkmark$	Attorney Fee -
1102	$\checkmark$		Closing/Escrow fee	B4 🗸	с 🗸			Title 🗸				$\checkmark$	Escrow Service Fee  -
1109	V		Document preparation fee	B4 🗸	C 🗸			Title 🗸				$\checkmark$	Document Preparation Fee -
1114	✓		Import-LE-1	B6 🗸	c 🗸			Title V				$\checkmark$	Other Fee 🗸 -
1115	✓		Import-LE-2	B6 🗸	С 🗸			Title V				$\checkmark$	Other Fee -
1116	✓		Import-LE-3	B6 🗸	c 🗸			Title V				$\checkmark$	Other Fee
1117	✓		Import-LE-4	B6 🗸	С 🗸			Title				<b>V</b>	Other Fee -
1118	✓		Import-LE-5	B6 🗸	c 🗸			Title V				$\checkmark$	Other Fee -
1104	$\checkmark$		Lender's title insurance	B4 🗸	C 🗸			Title 🗸				<ul><li>✓</li></ul>	Title Lenders Coverage Premium -
1110	$\checkmark$		Notary fees	B4 🗸	с 🗸			Title V				$\checkmark$	Notary Fee -
1112	✓		Other 1	B6 🗸	C 🗸			Title V				$\checkmark$	Other Fee
1113	✓		Other 2	B6 🗸	c 🗸			Title 🗸				$\checkmark$	Other Fee 🗸 -

3. Scroll down to Section E – Taxes and Other Government Fees and make the following changes:

- Create entries for Import-TS-1 and Import-TS-2 in Description/Memo field.
- Please uncheck Title checkboxes for both entries as they are not Title fees.

E - Taxes A	nd Oth	er Govern	ment Fees										
HUD Line	Title	Optional?	Description/Memo	GFE Box	Loan Est Sec	APR	FHA	Paid to	DFL	P TP	AFF	Can Shop	Mismo Type
1206			City tax stamps	B8 🗸	E 🗸			Other V	]				Tax Stamp For City Mortgage -
1204			County tax stamps	B8 🗸	E 🗸			Other V	]				Tax Stamp For County Mortgage -
1202			Deed recording fee	B7 🗸	E 🗸			Other V	]				Recording Fee For Deed  -
1207			Import-TS-1	B8 🗸	E 🗸			Other V					Blank -
1208			Import-TS-2	B8 🗸	ΕV			Other V	]				Blank -
1202			Mortgage recording fee	B7 🗸	Ε¥			Other V					Recording Fee For Mortgage -
1202			Release recording fee	B7 🔽	E 🗸			Other V	]				Recording Fee For Release  -
1205			State tax stamps	B8 🗸	E 🗸			Other 🗸	]				Tax Stamp For State Mortgage -
+													

- 4. Scroll down to **Section H Other** and make the following changes:
  - For Title Fees:
    - i. Create entries for Import-TF-10 through Import-TF-16 in Description/Memo field.
    - ii. Please uncheck Title checkboxes for all six entries, they will be imported with Title-.
  - For Owner Endorsement:
    - i. Create entries for Import-OE-1 through Import-OE-3 in the Description/Memo field.
    - ii. Please **check Title checkboxes** for **Import-OE-1**, **Import-OE-2** entries since **Title-** will not be imported in the description.

H - Other													
HUD Line	Title	Optional?	Description/Memo	GFE Box	Loan Est Sec	APR	FHA	Paid to	DFLF	тр	AFF	Can Shop	Mismo Type
1309		✓	Import-OE-3	B6 🗸	н∨			Title 🗸				~	Blank Y
1311		$\checkmark$	Import-TF-10	B6 🗸	Н∨			Title 🗸				✓	Blank -
1312		$\checkmark$	Import-TF-11	B6 🗸	н∨			Title 🗸				✓	Blank -
1313			Import-TF-12	B6 🗸	Н∨			Title 🗸				✓	Blank 🗸 -
1314		$\checkmark$	Import-TF-13	B6 🗸	н∨			Title V				✓	Blank -
1315		✓	Import-TF-14	B6 🗸	Н∨			Title 🗸				✓	Blank -
1316		✓	Import-TF-15	B6 🗸	Н∨			Title 🗸				~	Blank 🗸 -
1317			Import-TF-16	B6 🗸	Н∨			Title 🗸				✓	Blank -
1307	✓		Import-OE-1	B6 🗸	н∨			Title 🗸				✓	Other Fee 🗸 -
1308			Import-OE-2	B6 🗸	Н∨			Title V				✓	Other Fee 🗸 -
1310	✓		Import-TF-9	B6 🗸	Н∨			Title 🗸				✓	Other Fee 🗸 -
1304			Other 3	B6 🗸	Н∨			Surveyor V				✓	Other Fee 🗸 -
1305	~		Other 4	B6 🗸	Н∨			Title V				~	Other Fee 🗸 -
1306			Other 5	B6 🗸	Н٧			Title 🗸				✓	Other Fee 🗸 -
1103	$\checkmark$		Owner's title insurance	B5 🗸	н 🗸			Title V					Title Owners Coverage Premium 🗸



All information must be **correctly** entered in the *Description/Memo fields* or the integration will not work properly. **Predefined Title Fees** will map accordingly. If you check any checkboxes, they will not be overwritten.

### **Documents – Setup**

Complete the following steps to properly setup a folder for all Stewart documents in MeridianLink Mortgage:

#### Steps

- 1. Go to Configure EDoc Setup under Corporate Admin.
- 2. Click Add and name the folder STEWART TITLE DOCUMENTS.

Configure EDoc System									
Folders         Doc Types         Stack Order         Shipping Templates         Document AutoSave Options									
Add									
Folder	Roles w/ Access								
UNCLASSIFIED (default)	All Roles								
STEWART TITLE DOCUMENTS	Administrator	edit	delete						

3. Select the *Doc Types* tab and click on **Add**.

Configure EDoc System X									
Folders Doc Types Stack Order Shipping Templates Document A	utoSave Options								
Add									
Folder	Doc Type								
STEWART TITLE DOCUMENTS	STEWART TITLE RATE QUOTE	edit <u>delete</u>							
STEWART TITLE DOCUMENTS	TITLE DOCUMENTS	edit delete							
UNCLASSIFIED	UNCLASSIFIED	edit delete							
	Restore De	leted Doc Types							
		Close							

- 4. Select the Folder STEWART TITLE DOCUMENTS.
- 5. Name the Doc Type as **STEWART TITLE RATE QUOTE**.
- 6. Name the Doc Type as **TITLE DOCUMENTS**.
- 7. Select Close.

## **Documents – Setup StewartAPI Employee to Import Directly into EDocs**

This will allow Lenders to set up the ability for Stewart documents to be imported directly into their **EDocs** section. Read this <u>QRC</u> for more details.

The documents will appear in the EDocs section.



Document List screen

- Folder Name STEWART TITLE DOCUMENTS
- Doc Type TITLE DOCUMENTS
- Description Name of document from Stewart

Note: These documents will appear in MeridianLink Mortgage EDocs and also on the Stewart Integration page.

Ac	Active Docs Rejected/Obsolete Docs											
Searc	h:		Show	documents from	All Folders	Vi Vi	ew: 🔘 stack order	alphabetical				
	<u>Status</u>		Folder	Doc Type	Borrower	Description	Internal Comments	Associated Conditions	Pages	Last Modified	Uploaded Date	Uploaded By
		action	STEWART TITLE DOCUMENTS	TITLE DOCUMENTS	9.7.2 Cooper	Closing Disclosure Buyer.pdf			4	9/21/2020 11:46:16 AM	9/21/2020 11:46:16 AM	Stewart API
		action	STEWART TITLE DOCUMENTS	TITLE DOCUMENTS	9.7.2 Cooper	Closing Disclosure Buyer.pdf			4	9/21/2020 11:46:29 AM	9/21/2020 11:46:29 AM	Stewart API
		action	STEWART TITLE DOCUMENTS	TITLE DOCUMENTS	9.7.2 Cooper	Title Commitment.pdf			1	9/21/2020 11:36:24 AM	9/21/2020 11:36:24 AM	Stewart API
Rest	ore deleted	d docs	Batch edit selec	cted docs Copy	selected docs to	loan file Create e	ditable copies					

# Launching the Interface

Once the integration is setup, you are ready to **Place Order** with Stewart Title or import **Fees** from **Stewart Rate Calculator** into **MeridianLink Mortgage**.

#### Steps

- 1. Log in to MeridianLink Mortgage.
- 2. Under the Your Pipeline tab, click on your Loan number and it expands.
- 3. Once you click on your Loan number, you can see the available options for that Loan.

meridianlink mortgage	e Welcome, Hassan Riaz! View Loan Window Sele									
• It is highly recommended that all users subscribe to the "Announcements" discussion group on the MeridianLink Connect Portal to receive the r										
Loan # V Q Advanced Search	Yo	ur Pipeline Disclosures (0 Due)	Tasks Test File	es +						
Quick Pricer	As	ssign & Change Status Duplicate File	Delete Refresh	Too many files retu	rned.					
Leads		Loan Number	Borr Last Name	Borr First Name	Assigned Loan					
Loans		2024010018-HP9P-97TX-W4GW	Ali	Asif	Hassan Riaz					
Create Purchase Loan		• edit • summarv								
Create Refinance Loan		new task								
Create HELOC		Stewart Title UAT • Stewart Title								
Create Construction Loan		2024010018-HP9P-97TX-PXPM	Riaz	Hassan	Hassan Riaz					
Find Loans		2024040001	Hamza	Khawaja	Hassan Riaz					
Import Loans		2024040002	hAMZA	KH	Hassan Riaz					

4. Alternatively, you can go into your Loan and select Stewart Title under Export on the left navigation bar.



# Placing an Order

With the interface open, complete the following steps to Place Order from the Stewart Interface.

#### Steps

- 1. Select Stewart Title in MeridianLink Mortgage.
- 2. The Stewart Title landing page have the option to **Place an Order** or **Get Pricing Quotes**. The *Place Order* tab will be selected by default and some details of the loan will be visible.

<b>///</b> stewart	<i>Loan Number:</i> 202008 Welcome <mark>Lynn</mark>	0027 C Request Technical Support Close
Place Order Get Pricing Quote		
Messages Please place order. Select Office Stewart Centralized Title Services 500 North Broadway Suite 900 St. Louis MO 63102 844-573-5082 © Centralized O Local Office Locate Office	Borrowers Borrower: Don R Cooper JR. CoBorrower: Property Information Address: 346 Bellaire Los Gatos CA 95030 County: Santa Clara	Place Order Get Pricing       Cancel Order         Jser Guide         Loan Information         Loan Number:       2020080027         Loan Type:       Conventional         Loan Purpose:       Purchase         Loan Amount:       \$700,000.00         Purchase Price:       \$800,000.00         Estimated Closing:       10/11/2020         Escrow File Number:       10/11/2020
Documents  Communications  Add Document	)	
Name	Date	Status
	No documents are available.	
		View Download Import to LQB
Stewart 2020 Stewart Title Guaranty Company. All Rights I ademarks are the property of their respective owne		View Download Import to LQB



If you need help, you can view the User Guide located beside Get Pricing for support.

 An order needs some mandatory information to process. If this information is missing from the loan details, an error message will appear on the top which will let you know what is missing. Close the Stewart Title page and go back to MeridianLink Mortgage to enter the missing information. Then re-launch the Stewart Title page again from MeridianLink Mortgage.

///stewart	Loan Numb Welcome L	er: 2020080027 Close
Place Order Get Pricing Quote		
All Borrowers must have First Name, Last Name	, Email, Address, City, State and Zip	
Please place order.		Place Order Cancel Order
		Get Pricing User Guide
Select Office	Borrowers	Loan Information
Stewart Centralized Title Services	Borrower: Don R Cooper JR.	Loan Number: 2020080027
500 North Broadway	CoBorrower:	Loan Type: Conventional
Suite 900		Loan Purpose: Purchase
St. Louis MO 63102	Property Information	Loan Amount: \$700.000.00
844-573-5082	Address: 346 Bellaire	Purchase Price: \$800,000.00
Centralized	Los Gatos CA 95030	Estimated Closing: 10/11/2020
Local Office     Locate Office	County: Santa Clara	Escrow File Number:
Documents  O Communications O		
Add Document 🗸		
Name	Date	Status
	No documents are available.	
		View Download Import to LQB

- 4. Depending on your access type, an office may be pre-selected. If not, you can use the **Locate Office** feature to select the office and place your **Title and Escrow** request.
- 5. For Home Equity Loans, additional steps are required:
  - When Loan Purpose in MeridianLink Mortgage shows Home Equity



- The Stewart Integration page shows Home Equity as the Loan Purpose.
- Two new required options will appear:

<i>Ill</i> stewart	Loan Number: 2019080004test-4P4X Welcome Mianna	C Request Technical Support Close
Place Order Get Pricing Quote		
Messages Please place order. Select Office Stewart Centralized Title Services Stewart Title Guaranty Company 500 North Broadway Suite 900 St. Louis MO 63102 844-573-5082 © Centralized Locate Office Locate Office	Borrowers Borrower: Betty Borrower CoBorrower: Property Information Address: 1700 West 82nd Street, Suite 100 Minneapolis MN 55431 County: Hennepin	Place Order       Cancel Order         Get Pricing       User Guide       What's New         Loan Information
Documents  O Communications O		
Add Document 🗸		
Name	Date No documents are available.	Status
		View Download Import to LQB

- Insured Title Insurance is need on this loan
- Uninsured Title Only, no insurance Title Search Only (ie Property Report, Owner & Encumbrance Report aka O&E, etc) – no Title Insurance
- 6. For **Reverse Loans**, additional steps are required:
  - When Loan Type in MeridianLink Mortgage is Other

Loan Purpose	Refinance Cashout	Lien Position	1st Mortgage 🗸	Loan Type	Other	<
Refinance Program	LeaveBlank	✓ Lock				_
Is Being Refinanced by Same Lender		Student Loan Cashout?				
Subj Prop Occ.	Primary Residence V	Amort. Type	Fixed Rate	ARM Description		

- Stewart Integration Page shows Other as the Loan Type.
- A Required Option will appear:
  - o Select **Reverse** if Loan is a Reverse Mortgage

Place Order Get Pricing Quote	Loan Number: 2019080004test-4P- Welcome Mianna	4X C Request Technical Support Close
Messages     Please place order.		Place Order Cancel Order Get Pricing User Guide What's New
Select Office Stewart Centralized Title Services Stewart Title Guaranty Company Sol North Broadway Suite 900 St. Louis MO 63102 84-973-902 Centralized Local Office Locate Office	Borrowers Borrower: Betty Borrower CoBorrower: Property Information Address: 1700 West 82nd Street, Suite 100 Minneapolis MN 55431 County: Hennepin	Loan Information Loan Number: 2019000004test-4P4X Loan Type: Refeance Cashout Loan Amount: \$125,000.00 Purchase Price: \$0.00 Estimated Closing: 08/14/2022 Escrow File Number:
Documents  Communications Add Document	Date	Status
	No documents are available.	View Download Import to LQB

## **Finding an Office**

Complete the following steps to find an office:

#### Steps

- 1. Under *Locate Office*, click **Locate Office**.
- 2. Select from either **Property Address** to search for an office close to the property, or **Zip Code** to search for an office within a Zip code area.

3. Select the distance. **10 miles** is selected as the default, but you can change this in the **Distance (miles):** drop down. After selecting the distance, click on **Find Office(s)**.

///^st	ewart			Loan Number. Welcome <mark>Lyn</mark>		S	Requ	iest Technic	al Support	C	Clos
Place Order	et Pricing Quote										
Messages —— Please place order.								Place Or		icel C	Drd
		-	acate Office - Mozilla Firefox	at.stewart.com/LendingQB/	Order/LocateOffice	2		90%	 	× f ≡	
Select Office ——			Locate an Office ┌ Search By							1	-
			O Property Address 3456 Kensington Los Gatos CA 95030 County: Santa Clara		Zip Code 95030	•		×.			
				Dista	ince (miles): 10			×	Find Office(s)	-	
) Centralized			Company	Address	City	State	Zip	Phone	Distance		
Local Office	Locate Office		Stewart Title of California, Inc.	750 University Ave	Los Gatos	CA	95032	408-354-6010	0.72		
Documents 0	Communications		Stewart Title of California, Inc.	901 Campisi Way	Campbell	CA	95008	408-340-6700	4.85		-
Add Document	v										
Name								Select Offic	e Cancel		-
						Vi	iew	Download	Impor	t to L	Q
stewart	aranty Company. All Righ										

٩

You can also manually enter a value in the **Distance (miles):** field.

4. In the results, select your desired office and click on Select Office.

Search By ———						
O Property Address		Zip Co	de			
555 TEST Campbell CA 95008 County: Santa Clara		95008				
	Dis	stance (miles):	10			Find Office(s)
Company	Address	City	State	Zip	Phone	Distance
Stewart Title of California, Inc.	901 Campisi Way	Campbell	CA	95008	4083406700	0.77
Stewart Title of California, Inc.	750 University Ave	Los Gatos	CA	95032	4083546010	3.69
Stewart Title of California, Inc.	2060 Aborn Rd	San Jose	CA	95121	6692754870	7.93

5. When an office is selected, its name and details will show up within the **Select Office** section. You may change this any time before placing the order.

### Send Documents with Place Order

Use the steps below to send documents with Place Order:

#### Steps

- 1. In *Place Order*, click the **Documents** tab.
- 2. From the *Documents* tab, click the Caret Symbol  $\checkmark$  to expand the screen.
- 3. Select the **Document Type** and enter the **Description** (optional). You must add a document before the order is initiated, by click on **Browse**.

File Upload ← → * ↑ □ > This PC > Desktop > 1-Test Documents					
Organize 🔻 New folde	er				
✓	Name	Date modified			
	💼 ALTA Short FM Expnd Ln Sch B 102204 T2	7/24/2020 12:52 PM			
Desktop 🖈	ALTA Short FM Expnd Ln Sch B 102204 T2	7/24/2020 12:56 PM			
ALBQ 🖈	Closing Disclosure Buyer_2	7/24/2020 12:52 PM			
📙 1-Test Documen 🖈	le Curative	7/24/2020 12:52 PM			
📙 DocRepositoryPr 🖈	🕭 Order Request	7/24/2020 12:52 PM			
👆 Downloads 🛛 🖈	👃 Title Order Request	7/24/2020 12:52 PM			
StewartIntegratic 🖈	A Title Commitment	7/24/2020 12:52 PM			
Schema 🖈	👃 URLA	7/24/2020 12:52 PM			

#### 4. Click Send Document.

Documents  O Communications O		
Add Document		
Select Document*	from File System     Browse     No file selected.     from LendingQB	
Description		
*Each document cannot exceed 20		
MB		Send Document Clear
Name	Date	Status
	No documents are available.	
		View Download Import to LQB

5. A pop-up message will appear. Documents will be sent when **Place Order** is selected. Click **OK**.

1	Lender Web Integrations	for
s	Message(s) will be sent when Place Order is selected.	Loai
		OK .oar
	Addrose: 20214 Crosted Lark Ct	Loai Purch

6. The Status on the Document screen will be set to **Pending (Place Order)** or **Pending (Escrow #)** until an Escrow Number comes back from **ResWare**.

Name	Date	Status
Title Order Request.pdf	08/27/2020 02:58:58 PM	Pending (Place Order)
	View D	ownload Import to LQB

### Send Messages with Place Order

Use the steps below to send messages with Place Order:

#### Steps

- 1. In *Place Order*, click the **Communications** tab.
- 2. From the **Communications** tab, click the Caret Symbol ∨ to expand the screen. You must add a document before the order is initiated.
- 3. In the Subject field, enter your subject. In the Message field, type in the message.
- 4. Click Send Message.

Documents  Communications		
Add Message 🔥		
Subject * Message *	RUSH Need Title Commitment by 9/1/20.]	Send Message Clear

5. A pop-up message will appear. Message(s) will be sent when Place Order is selected. Click OK.

Lender Web Integrations	hfo
Message(s) will be sent when Place Order is selected.	_0;
	ок .03
Property mormation	

6. The Status on the Message screen will be set to Pending (Place Order) or Pending (Escrow #) until an Escrow Number comes back from ResWare.

Documents	Communications (1)			
Add Message	•			
Sender	Subject	Message	Date	Status
Lynn	RUSH	Need Title Commitment by 9/1/20.	08/27/2020 03:03:55 PM	Pending (Place Order)

7. Once all the details are finalized, you are now ready to place the order. To do this, click on **Place Order**.

8. The page will refresh, and you will receive an **Assigned Escrow File Number**. This number will take some time to show up.

stewart		<i>Loan Number:</i> 2020080027 Welcome Lynn	Close
Place Order Get Pricing Quote			
Thank you for your order. Escrow File Number is	576804		
Messages Welcome Back! Thank you for your order.			Place Order     Cancel Order       Get Pricing     User Guide
Select Office Stewart Title of California, Inc. 750 University Ave Ste 120	Borrowers Borrower: CoBorrower:	Don R Cooper JR.	Loan Information Loan Number: 2020080027 Loan Type: Conventional Loan Purpose: Purchase
Los Gatos CA 95032 408-354-6010 Centralized Local Office	Property Infor     Address:     County:	mation 346 Bellaire Los Gatos CA 95030 Santa Clara	Loan Amount: \$700,000.00 Purchase Price: \$800,000.00 Estimated Closing: 10/11/2020 Escrow File Number: 576804
Documents  Communications			
Add Document 🛛 🗸			
Name		Date	Status
Title Order Request.pdf		08/27/2020 03:09:15 PM	Sent
			View Download Import to LQB

9. Click on Close and go back to MeridianLink Mortgage. The Stewart Office selected on your order will be added to your loan and will be displayed in **Agents** under **Status**.

> Cooper, Brian 🗸 🔒 Print 😬 Save	INTER	Loan Officer Mianna Tapio		Status Loan Ope	Rate Lock Sta n Not Locked	tus Top N/A	Bottom N/A	LTV 0.000	CLTV 0.000	HCLTV 0.000	Rate 0.000%	Loan Type Conventional	Total Loan Amt \$175,000.00		
	Q	7													
Conversation Log	Role		Mianna (assign)		Loan Officer Ass	istant Tapio ,	Mianna (as	sign)	Loa	n Opener		Tapio , Mianr	a (assign)		
File	Proces	sor Tapio,	Mianna (assign)		Junior Processo	r (assig	n)		QC	Compliance		(assign)			
PriceMyLoan	Underv	riter (assigi	1)		Junior Underwri	ter (assig	n)		Fun	der		(assign)			
Lock Desk	Doc Dr				Collateral Agent					der Account					
Status					•						Executiv				
General	Lock D	esk (assigi	1)		Disclosure Desk	(assig	n)		Pur	chaser		(assign)			
Status Events	Credit	Auditor (assign	ר)		Legal Auditor	(assig	n)		Clo	ser		(assign)			
Processing	Second	lary (assign	n)		Shipper	(assig	n)		Ser	vicing		(assign)			
Appraisal Tracking	Insurin	g (assigi	n)		Post-Closer	(assig	n)		Call	I Center Age	nt	(assign)			
Custom Loan Fields	Manag	er (assigi	1)		Real Estate Age	nt (assig	n)								
Custom Fields 1-20	External	Agent Assignm	ent												
Custom Fields 21-40	Loan O	fficer (External	I) (assign)			Processor (E	External) (	LO is requ	ired to be	a PML user)					
Custom Fields 41-60	Second	ary (External)	(LO is required t	to be a PML	. User)	Post-Closer	(External)	(assign)							
Agents															
★ Settlement Service Provider List	05510		LIST FOR THIS L												
Homeownership Counseling				OAN											
Homeowner Counseling Organizations	Add Pe	ople Del	ete checked												
Trust Account	Select	Туре		Agent	Name Cor	npany Name		Phor	e	En	ail		Lender Affiliat	te? Originator Affilia	te?
HMDA - State Call Report		Loan Opene	r	Mianna	Tapio Ste	wart Title Bran	ch	(952)	562-625	6 mta	apio@stew	art.com	No	No	edit
HMDA LAR Data		Processor		Mianna	Tapio Ster	wart Title Bran	ch	(952)	562-625	6 mta	apio@stew	art.com	No	No	edit
NMLS Call Report		Loan Officer	Assistant	Mianna	Tapio Ster	wart Title Bran	ch	(952)	562-625	6 mta	apio@stew	art.com	No	No	edit
View Front-end Rate Lock		Loan Officer		Mianna	-	wart Title Bran			562-625		apio@stew	art.com	No	No	edit
Lending Staff Notes		Title				wart Title Com			528-500				No	No	edit
Task List	- L	Escrow			Ster	wart Title Com	pany	(713)	528-500	7			No	No	edit

10. You can click on **Edit** to see additional details. The **Escrow File Number** will appear in the Item Number field when **The service provider has a relationship** with Lender is checked.

Contact information (7 of 7)						
Contact Information	Loan Officer Lice	enses		Company Licenses		
	Pick from Contacts Add	d to Contacts				
Contact Type	Title	~	2	Phone	(940) 323-150	0
Contact Name				Fax		
Company Name	Stewart Title Company			Cell phone		
Branch Name				Pager		
Department Name						
Company Address	3111 Unicom Lake Blvd	i Ste 130		Employee ID		
	Denton	TX 🗸 762	210	Company ID	Stewart	
Company County	×					
Company Phone	(940) 323-1500			Company Fax		
Email		send email				
	Send email when id	oan status char	nges			
Override agent and company license						
Agent License #				Case Number		
Company License #		for state:	OK	CHUMS ID		
Loan Originator NML \$ ID		-		CHOMO ID		
Loan Origination Company NML \$ ID		-				
Tax ID		-				
Pay To Bank Name		 Bank City/State		ABA Number		
Account Number		Account Name				
Further Credit To Account Number		Account Name				
Commission					£0.00	
Commission Commission Total =	Loan Amt x 0.000%	+ GI088 PI	ofit x 0.000%	+	\$0.00	
	20.00					
This company is the lender						
This company is the originator						
This company is an affliate of the le	nder					
This company is an affiliate of the or	-					
The service provider has a relations	hip with Lender					
Item Number 159806						
The provider is an associate of Lee	nder					
The provider is a relative of Lende						
The provider has an employment,	franchise or other busines	ss relationship v	with Lender			
Within the last 12 months, the prov	ider has maintained an a	ccount with Len	der or had an out	standing loan or credit	arrangement w	ith Lender
Within the last 12 months, Lender	has repeatedly used or re	equired borrower	rs to use the servi	ices of this provider		
Notes						
		^				
Copy info to 'Prepared By' fields on app	ropriate forms	h forms will be u	pdated?			

11. The Escrow File Number will appear in the Settlement Agent field on your Closing Disclosure.

meridicinlink mortgage Welcome, Mian	na Tapio!	° Ready Assist 🐐 Main Window 👗 MeridianLink Support Portal 🕢 MeridianLink Connect Portal 🖓 Knowledge Base 🖪 Close
< > Tapio, Mianna 🗸 🔒 Print 🗎 Save		ottom LTV CLTV HCLTV Rate Loan Type Total Loan Amt /A 100.000 100.000 100.000 0.000% Conventional \$300,000.00
Q	Closing Disclosure Record Closing Disclosure data to archive Last Disclosed Closing Disclosure archive	None
	Closing Date 3/9/2024	Applicants Mianna Tapio 999 DEMO AVE Minneapolis, MN 55442 Sellers Loan Type Loan Type Conventional Loan D# TEMPLATEMT-PNMC
<ul> <li>★ Settlement Service Provider List</li> <li>★ Loan Estimate</li> <li>★ Status Events</li> <li>★ Stewart Title UAT</li> </ul>	Sale Price         \$300,000,00           Property         999 DEMO AVE           Minneapolis         MN v [55441	MI Certificate ID

# **Calculating Fees**

With the interface open, complete the following steps to **Calculate Fees** from the **Stewart Rate Calculator** and receive a quote.

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The preferred browser to open **Stewart Rate Calculator** with is **Internet Explorer 11**. Using any other internet browser may cause problems.

### Steps

1. Select the **Get Pricing Quote** tab.

The *Stewart Rate Calculator* screen displays with pre-populated information for **Property Location**, and the **Transaction Type**. The information here will display according to the **Loan** you selected in MeridianLink Mortgage.

///^st	ewart	Loan Number: 2020080027 Welcome Lynn	Request Technical Supp	ort Close
Place Order G	et Pricing Quote			
	Buyer Close Sheet Seller Net Sheet	Title & Escrow Fee Estimate	Push Fees to Lending Q	В
	Property Location	Los Gatos, CA, Santa Clara		
	Transaction Type	Sale/Purchase with Mort		
	Sales Price	\$800,000.00		
	Loan Amount	\$700,000.00		
	Title Insurance Premium			*
	Endorsements/ Other Products		Select Products	*
D	Title Service Fees	Sele	ct Settlement Office	$\sim$
	Recording Fees and Transfer Taxes	Select Fee	e and Tax Questions	*
	Create Estimate	New Estimate		



As of April 9, 2019, only **Sale/Purchase** or **Refinance** Transaction Types are available to select. Also, you do not need to enter information like **Street Address**, **Legal Description** or **Property Zip; Loan Amount** and **Sales Price** if the above highlighted fields are populated.

- 2. Enter the following information in the fields related to the quote:
  - Loan Amount Buyer/Seller Percentages (If Transaction Type is Purchase)
  - Sale Amount Buyer/Seller Percentages (If Transaction Type is Purchase)
  - Endorsements
  - Select Office
  - Select Governmental Fees
- 3. Click on Create Estimate.

///stewart	Loan Number: 2020080027 Welcome Lynn	Request Technical Support	Close
Place Order Get Pricing Quote			
Buyer Close Sheet Seller Net Sheet	Title & Escrow Fee Estimate	Push Fees to Lending QB	
Property Location	Los Gatos, CA, Santa Clara		
Transaction Type	Sale/Purchase with Mort		
Sales Price	\$800,000.00		
Loan Amount	\$700,000.00		
Title Insurance Premium		*	
Endorsements/ Other Products		Select Products 😽	
Title Service Fees	Select	Settlement Office	
Recording Fees and Transfer Taxes	Select Fee a	and Tax Questions	
Create Estimate	New Estimate		

4. Once the estimates are created, click on **Download PDF** to receive a copy in your **EDocs**:

	Title Service Fees	Select Settlement Office
	Recording Fees and Transfer Taxes	Select Fee and Tax Questions
Prepared	i By:	
Nam	e	
Com	pany	
Addr	ress	
City,	State,& Zip	
Emai	il Address	someone@example.com
Phor	ne Number	
	Remember	
Prepared	1 For:	
Nam	e	
Com	pany	
Emai	il Address	someone@example.com
Note		
		.il
	Remember	
	因 Download	Cancel

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For your reference, click the **Download PDF** button to save a copy of the quotes from the *Stewart Rate Calculator* to your local machine before exiting the screen. This copy of the quotes will also be added to your **eDocs** folder in MeridianLink Mortgage when you import fees.

- 5. Click on **Push Fees to MeridianLink Mortgage** to import the following into MeridianLink Mortgage:
  - TRID Premiums
  - Endorsement Amounts
  - Title Service Fees
  - Recording Fees/Transfer Taxes

///^s	stewart	Loan Number: 2020080027 Welcome Lynn	Support Close
Place Order	Get Pricing Quote		
	Buyer Close Sheet Seller Net Sheet	Push Fees to Lend Estimate	ng QB
	Property Location	Los Gatos, CA, Santa Clara	
	Transaction Type	Sale/Purchase with Mort	
	Sales Price	\$800,000.00	
	Loan Amount	\$700,000.00	
C	) Title Insurance Premium		≽
C	Endorsements/ Other Products	Select Products	≽
Q	Title Service Fees	Select Settlement Office	$\sim$
C	Recording Fees and Transfer Taxes	Select Fee and Tax Questions	≽
	Create Estimate	New Estimate	

6. A pop-up window will display the **Fee Comparison** between the **Current Fees** in MeridianLink Mortgage and the **New Fees** (if selected) that will be imported.

Fee Comparison Please select the fees you want to update in your file.	Loan Number: 2020080030 Borrower: James Cooper 0 New 6 Updates 0 Deletes 0 Unmapped				
Current Fees	New Fees				
1103 - Owner's title insurance	1103 - Owner's title insurance				
\$915.00	\$915.00				
Payments	Payments				
\$915.00 - Paid By Borrower	\$915.00 - Paid By Borrower				
1104 - Lender's title insurance	1104 - Lender's title insurance				
\$1,225.00	\$1,225.00				
Payments	Payments				
\$1,225.00 - Paid By Borrower	\$1,225.00 - Paid By Borrower				
1114 - CLTA 110.9-06 Environmental Protection Lien	1114 - CLTA 110.9-06 Environmental Protection Lien				
\$25.00	\$25.00				
Payments	Payments				
\$25.00 - Paid By Borrower	\$25.00 - Paid By Borrower				

7. Check the select all checkbox or the select fees you want to import and click on Import Fees.

\$550.00           Payments           \$550.00 - Paid By Seller	\$550.00 Payments \$550.00 - Paid By Seller		
	Import Fees Close		

8. The **Fees** and **PDF Copy** will be imported into your MeridianLink Mortgage file and a pop-up will display informing you that the import was successful. Click **OK** to close this pop-up.

1202 - Mortgage \$97.00 Payments	Lender Web Integrations	
\$97.00 - Paid By 1202 - Deed reco \$30.00 Payments \$30.00 - Paid By	The selected Title and Government Fees have been successfully imported to your loan. An error occurred while uploading your Quote document. Please try again.	
1204 - County tax \$550.00 r Payments	OK	
\$550.00 - Paid B	/ Seller \$550.00 - Paid By Seller	
	Import Fees Close	



When you import for the first time, there may not be any **Current Fees** in the left column. At times, there will be instances where MeridianLink Mortgage will not have a matching fee to be imported. These fees are deleted in MeridianLink Mortgage by **checking** the **selection checkbox** or kept if you **do not check** the

Current Fees	New Fees				
1103 - Owner's title insurance \$915.00 Payments \$915.00 - Paid By Borrower	1103 - Owner's title insurance \$915.00 Payments \$915.00 - Paid By Borrower				
1104 - Lender's title insurance \$1,225.00 Payments \$1,225.00 - Paid By Borrower	1104 - Lender's title insurance \$1,225.00 Payments \$1,225.00 - Paid By Borrower				
<ul> <li>Selecting the check box in this section will delete the line in Lending QB</li> <li>1111 - Attorney fees \$500.00</li> <li>Payments</li> <li>\$250.00 - Paid By Seller \$250.00 - Paid By Borrower \$0.00 - Paid By Borrower</li> </ul>					
1109 - Document preparation fee \$400.00 Payments \$200.00 - Paid By Seller \$200.00 - Paid By Borrower					

selection checkbox.

9. Select Place Order to place another order or Close Application to go back to MeridianLink Mortgage.

Place Order Get Pricing Quote	Loan Number: 2020080027 Welcome Lynn Request Technical Support	Close
Buyer Close Sheet Seller Net Sheet	Push Fees to Lending QB Title & Escrow Fee Estimate	
Property Location	Los Gatos, CA, Santa Clara	
Transaction Type	Sale/Purchase with Mort	1
Sales Price	\$800,000.00	]
Loan Amount	\$700,000.00	1
Title Insurance Premium	*	1
Endorsements/ Other Products	Select Products 🛛 😽	
Title Service Fees	Select Settlement Office	
Recording Fees and Transfer Taxes	Select Fee and Tax Questions	
Create Estimate	New Estimate	

10. In MeridianLink Mortgage, you can view the imported fees in **Borrower-Responsible Closing Costs** under **Disclosure TRID**.

Verit Land Contract Disclosures TRID Disclosure Center	Ad	ld												
Lender Credits / Disc	<b>C</b> - 3	Services You Can Shop I	or											
Tolerance Cure	Title	Description/Memo	Optional	APR	FHA	Paid t	D	DFLP	TP	AFF	Can Shop	Did Shop		Amount
Non P&I Housing Exp Borrower-responsi		Title - Courier Fee Type: Import-TF-1				Title	✓ 1				$\checkmark$		С	\$65.00
Loan Terms Loan Estimate		Title - Guaranty Assessr Type: Import-TF-2				Title	~ 1				~		С	\$9.00
Settlement Service Pr	$\checkmark$	Closing/Escrow fee				Title	✓ 💄				$\checkmark$		С	\$700.00
Homeowner Counseli Non Borrower-respon	$\checkmark$	Lender's title insurance				Title	✓ ▲				$\checkmark$		С	\$1,983.00
Adjustments and Oth Closing Disclosure	~	T-19 Restrictions, Encroa Type: Import-LE-1				Title	✓ 2				$\checkmark$		С	\$99.15
Change of Circumstai Compliance		T-30 Tax Deletion Type: Import-LE-2				Title	<b>~ 1</b>				~		С	\$20.00
Fee Audit UCD Delivery	~	T-36 Environmental Prote Type: Import-LE-3				Title	× 2				$\checkmark$		С	\$25.00
Underwriting QM		TX Not Yet Due - R24c Type: Import-LE-4				Title	¥ 2				~		C	\$5.00

11. The imported Stewart Rate Calculator quote will be viewable in the **Stewart Title Documents** folder in **Document** List under EDocs.



## **Documents**

Stewart Title can send documents through the Stewart Title Integration. Follow these steps to do so:

## **Sending Documents in Place Order**

Use the steps below to send documents after an order is placed:

#### Steps

- 1. In Place Order, select the Documents tab.
- 2. From the *Documents* tab, click the Caret Symbol ^ to expand the screen. You must add a document before the order is initiated.
- 3. In the Select Document option, choose the Document Type.
- 4. In the *Description* field, insert a Description (optional).
- 5. Click Send Document.

Add Document 🔺	
Select Document *	from File System     Browse     No file selected.     from LendingQB
Description	
*Each document cannot exceed 20 MB	Send Document Clear

6. A pop-up message will appear. Documents has been sent. Click OK.

Lender Web Integrations	
Document has been sent.	1
	ок

7. The Status on the Document screen will display the status of the document.

///stewart		Loan Number: 2020080027 Welcome Lynn	C Requ	est Technica	I Support Close
Place Order Get Pricing Quote					
Thank you for your order. Escrow File Number is	576804				
- Messages Welcome Back! Thank you for your order.				Place Orde	
- Select Office Stewart Title of California, Inc. 750 University Ave Ste 120 Los Gatos CA 95032	Borrowers Borrower: CoBorrower:	Don R Cooper JR.	Lo	Number: an Type:	2020080027 Conventional Purchase
(408) 354-6010 Centralized Local Office Locate Office	Property Infor Address: County:	rmation 346 Bellaire Los Gatos CA 95030 Santa Clara	Loan	Amount: se Price: Closing:	\$700,000.00 \$800,000.00 10/11/2020 576804
Documents 3 Communications 1					
Add Document 🐱		Date		Status	]
Title Order Request.pdf		08/27/2020 03:09:15 PM		Sent	^
City National Bank Wire Instructions.pdf		08/27/2020 03:44:39 PM		Received	
Title Commitment.pdf		08/27/2020 05:31:33 PM		Received	~
			View	Download	Import to LQB

8. Here you will have three options. Click on **View** to view the document, or on **Download** to download the document to your computer. Clicking on **Import into LQB** will send it into your Loan in MeridianLinkMortgage.

9. Clicking on **Download** will display a pop-up window to download the document.

Services	Borrower:	LQB 3 13 Cooper		
Opening Buyer's Cl	osing Statement.pdf		×	
You have chosen t	o open:			
🔒 Buyer's Clos	ing Statement.pdf			
	obe Acrobat Docum			
from: https: Lo	//lenderwebintegration	ons-uat.stewart.com		E
What should Fire	fox do with this file?	,		
O Open with	Adobe Acrobat Rea	der DC (default)	~	
● <u>S</u> ave File				-
Do this <u>a</u> uto	matically for files like	e this from now on.		
.pdf				46 PM
1.pdf		ОК	Cancel	59 PM
•				

The screenshot above is taken when downloading with **Mozilla Firefox**. When using **Internet Explorer** or **Google Chrome**, you will see a different pop-up window but with the same options.

10. When the file is finished downloading, you can view them from the **Download** menu of your internet browser.

← → C ⋒ ः sect	re.mortgage.meridianlink.com/los/main.aspx?shc	vAlert=t		© ☆ <b>F</b>	
🗅 Stewart 🗅 Misc 🗅 Spect	r 🗅 Spectr_Environments 🗅 QA Administrative	🗅 Dashboard 🗅 Analyst 🗅 Project			
meridianlink mortgage	Welcome, Hassan Riaz!	View Loan Window Select Loan	Close All	MeridianLink Connect Portal	Knowledge Base 🕞 Logout
• It is <b>highly recommended</b> that all us	ers subscribe to the "Announcements" discussion group o	the <u>MeridianLink Connect Portal</u> to receive the most u	o-to-date information on the status of our system	n. Instructions on how to subscribe can be found <u>he</u>	<u>rre</u> .
Loan # V Q Advanced Search	Your Pipeline Disclosures (0 Due) Tasks	Test Files +			
<ul> <li>Quick Pricer</li> </ul>	The listing below may not reflect the latest changes. Cli	the "Refresh" button to update.			
Quick Pricer	Assign & Change Status Duplicate File Delete	Too many files returned.		Now showing: Simple pipeline [My lo	oans] change close tab [X]
Leads	Loan Number Borr La	Name Borr First Name Assigned Loan Office	Name Loan Status Loan Status Date	Rate Lock Status Lock Expiration Date	e Estimated Close Date
Create Purchase Lead Create Refinance Lead	2024010018-HP9P-97TX-W4GW Ali • edit	Asif Hassan Riaz	Loan Open 4/3/2	024 Not Locked	5/18/2024
Create HELOC Lead	• summary				
Create Construction Lead	• new task • Stewart Title UAT • Stewart Title				

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The screenshot above is taken when a document is finished downloading in **Mozilla Firefox**. When using **Internet Explorer** or **Google Chrome**, the downloaded file's notification will show up at the bottom of the screen.

11. When you click on **Import to LQB**, the **Status** of the document will change to **Imported**. You can import the documents multiple times.

Documents (2)		
Name	Date	Status
Buyer's Closing Statement.pdf	3/23/2020 10:15:46 PM	Imported
Clear to Close Certification.pdf	3/23/2020 10:15:59 PM	Received
	View	wnload Import to LQB

- 12. Once imported, go back to your Loan in MeridianLink Mortgage and select EDocs from the menu on the left.
- 13. The imported document will display in **EDocs**.

🕕 Hamza, Khawaja - 2024040001 - Google Chrome	- 🗆 X
secure.mortgage.meridianlink.com/newlos/loanapp.aspx?loanid=6fe0dc62-6b6f-4a30-a52d-b1470054d1f4	
meridianilink mortgage Welcome, Hassan Riaz!	ect Portal 🕜 Knowledge Base 🗶 Close
K         Hamza, Khawaja         B Print         B Save         Loan Officer         Loan Num         Status         Rate Lock Status         Top         Bottom         LTV         CLTV         HCLTV         Rate         Loan Type         Total Loan Amt           Hamza, Khawaja         B Print         B Save         Loan Officer         Loan Open         Not Locked         N/A         N/A         10000.000         10000.000         0.000%         Conventional         \$15,000.00	
Borr. Info	<u>^</u>
🕐 Hanza, Khawaja - 2024040001 - Documents - Google Chrome — 🗌 X	
Windstorm Policy 😂 secure.mortgage.meridianlink.com/newlos/ElectronicDocs/DocList.aspx?loanid=6fe0dc62-6b6f-4a30-a52d-b1470054d1f4	
Condo HO-6 Policy	
Other Insurance 1 Policy Active Docs Rejected / Obsolete Docs	
Uther instrance 2 Policy	from borrower
Servicer Info	non borower
Payoff Statement addion STEVMART ITLE KNawaja Stevant Itte kate 1 4/3/2024 4/3/2024 Hassan Kaz TITLE RATE QUOTE Hamza Quote 533/22 AM 5/33/22 AM DOCUMENTS	
Mi Policy actionSTEWART TITLE Khavaja Hoek- 5 4/3/2024 4/3/2024 Subhash PoA	
EDocs     TTLE DOCUMENTS Hamza FTBREF2475200.pdf 554.21 AM 5:64.21 AM Krishnapatruni     DOCUMENTS	
🖈 Document List	
Batch Editor Restore deleted docs. Batch edit selected docs Copy selected docs to loan file Create editable copies	
Upload Documents Copyright © 2000-2024 MeridianLink Morgage. All rights reserved.	
Cover Sheets	
Ship Documents	
▼ FHA	
FHA Connection	
View FHA Connection Results	
FHA Addendum	
FHA Transmittal Summary	

## **Cancel Orders**

Use the steps below to cancel orders through Stewart:

#### Steps

1. In the Place Order tab, click Cancel Order.

///stewart		Loan Number: 202008002 Welcome Lynn	″ ເ	Request Technic	cal Support Close
Place Order Get Pricing Quote					
Thank you for your order. Escrow File Number is	576804				
Messages Welcome Back! Thank you for your order.				Place Or Get Price	
Select Office	Borrowers		Loan	Information —	
Stewart Title of California, Inc.	Borrower:	Don R Cooper JR.		Loan Number:	2020080027
750 University Ave Ste 120	CoBorrower:			Loan Type:	Conventional
Los Gatos CA 95032			]	Loan Purpose:	Purchase
(408) 354-6010	Property Infor	mation —	1	Loan Amount:	\$700,000.00
	Address:	346 Bellaire	P	Purchase Price:	\$800,000.00
○ Centralized		Los Gatos CA 95030	Esti	mated Closing:	10/11/2020
Local Office     Locate Office	County:	Santa Clara	Escrov	w File Number:	576804
Documents (3) Communications (1)					

2. A pop-up message will appear which confirms if want to cancel the order. Click OK.



3. A Cancel Order window will appear.

4. In the *Comments* field, enter your reason for cancellation. Click **Submit**.

Cancel C	)rder			
Pro	perty Address	22814 Crested Lark Ct Katy TX 77450	Loan Number Borrower	575144 Carol Snapka
	County	HARRIS	CoBorrower	
2	Comments *	Application Denied		
				Submit Cancel

5. A pop-up window will display the message stating Your order has been canceled. Click OK.

Lender Web Integrations	
Your order has been cancelled.	
	ок

6. In the **Place Order** tab, a message will display on the red bar confirming your order has been cancelled.

te	ewart	Loan Number: 2020080027 Welcome Lynn	S	Request Technical Sup	port Close
Get	t Pricing Quote				
s beei	n cancelled. Escrow File Number is 576804				
s orde	er has been cancelled. You may place a new	order for this loan by clicking the 'Place		Place Order Get Pricing	Cancel Order Jser Guide
ур	lace an order again, if need	ded.			

## Send Messages

Use the steps below to send Messages after an order is placed:

#### Steps

- 1. In the Stewart Integration, click on the **Communications** tab.
- 2. From the **Communications** tab, click the Carrot symbol ¥ to expand the screen. You must add a document before the order is initiated.
- 3. In the Subject field, type in a subject.
- 4. In the *Message* field, type in a message.
- 5. Click Send Message.

Documents 3 Communio	cations (2)		
Add Message 🔺			
	Subject *	Test Msg for Order ×	
	Message *	Test Message after Order Sent	
			Send Message Clear
			Send message

6. A pop-up window will appear stating Message has been sent. Click OK.

Lender Web Integrations	,
Message has been sent.	ו: ע
	ок

7. The Status on the Message screen will display the status.

Calyx Path User	Test Msg 1	Sent with Place Order	07/16/2020 10:38:29 AM	Sent
Calyx Path User	Test Msg 2	Sent with Place Order	07/16/2020 10:38:30 AM	Sent
Calyx Path User	Test Msg for Order	Test Message after Order Sent	07/16/2020 12:37:30 PM	Sent

## **Receive Messages**

Use the steps below to receive messages on orders through Stewart:

#### Steps

- 1. In Place Order, click on the Communications tab.
- 2. In the *Message* column, select the desired message.
- 3. Click View Message to open the message.

Documents	S 6 Communications (				
Add Messag	ge 🗸				
Sender	Subject	Message	Date	Status	
User	Test Msg 2	Sent with Place Order	AM	Sent	^
Calyx Path User	Test Msg for Order	Test Message after Order Sent	07/16/2020 12:37:32 PM	Sent	ł
Stewart	TEST to CP	TESTINGLynn RamseyLynn.Ramsey@stewart.comESBResWar E2E Pre	re 07/17/2020 10:29:17 AM	Received	
Stewart	FW: Test RW to CP Action Note	Lynn RamseyLynn.Ramsey@stewart.comESBResWare E2E PreProdpre	07/17/2020 10:31:15 AM	Received	~
		9		View Messa	ge

# **Technical or Transactional Support**

For technical or transactional support click the links within the Stewart Title Company interface for assistance.



A *Desktop Email Client* application such as Microsoft Outlook must be installed to use the **Request Technical Support** link. Otherwise, please contact Stewart Customer Care for assistance at 1.877.800.3132 or <u>CustomerCare@stewart.com</u>.

## **Request Technical Support**

For technical support questions, click **Request Technical Support** on the Stewart Title page to access *Stewart Customer Care* via email at <u>CustomerCare@stewart.com</u>. Technical Support can assist with questions regarding login and password information.



### **Thank You**

We appreciate your business. We hope you find the *Stewart Title Company* interface easy to use for your needs. For further assistance, contact Stewart Customer Care at 1.877.800.3132 or <u>CustomerCare@stewart.com</u>.