Stewart Access Portal

Stewart Access performs best with the latest versions of Google Chrome and Internet Explorer. Firefox and Microsoft Edge are NOT recommended. The link/address is: https://access-ia.stewart.com/.

Learning Stewart Access

Recorded WebEx and User Guides are in the Self-Paced Learning section of the Training Center (http://www.stewart.com/en/education-and-training/stewartaccess.html) for all users to learn the steps for their particular integration which are provided by the third-party integration.

When each user receives their credentials, links to the user guide and WebEx recorded training (if available) for their specific Title Production Software (TPS) is included in the email. Some TPS require some setup by the user, and the instructions are in these guides. IT IS RECOMMENDED THAT EACH STEWART ACCESS USER READ THE USER GUIDE AND WATCH THE TRAINING VIDEO (if available) PRIOR TO OR WHILE LOGGING IN THE FIRST TIME.

Stewart Agent ID

This will be needed for each phone call or email to Stewart. All levels of Support use this to confirm correct information, and it is invaluable for identifying companies who operate as a dba or have a company under a different name. If you don’t know what this is, your Office Manager or Stewart Title ASM/ASR will be able to help.

How to Contact Support

For errors or general questions, call the Agency Support Center at 844-835-1200, option 2.

User Credentials

Managers should request credentials for new agent users by submitting a Data Collection Form (DCF). http://research.zarca.com/r/CNmzrL. The DCF is also available on the Stewart Access Training Center under Announcements. AIM+ users can submit the request via the ASP User Change Request icon on their TWP desktop. There are some locations whose ASM/ASR request credentials for them, and that is perfectly acceptable; it is between you and your ASM as to who requests these.

To have credentials resent, complete and submit a Data Collection Form (DCF). Be sure to include the full Company name and Agent ID. Manager or ASM/ASR authorization is needed.

User credentials include @twp.titleworkplace.local in the username, both in your Title Production Software (TPS) integration and when logging into Portal. The only exception to this is the Qualia integration; however, Qualia users will need to include @twp.titleworkplace.local in their username when they log into Portal.

Stewart Access (SA) passwords do not expire. If you use a TPS and feel your SA password is no longer working, you can test it by logging into the SA Portal (link/address above). If the login is successful, then your SA credentials are fine; if you use an integrated TPS you should contact the vendor. If you receive a message stating the credentials are not valid, you or your manager should submit a DCF using the “Additional Instructions” field to request that credentials be tested and resent. Include your email address and SA username.

Multiple Companies

Credentials to one Agent does not automatically give accessibility to all companies which an Agents may issue CPLs and jackets on behalf of. If employees require access to more than one company, include the name of the additional company(ies) and Parent Agent ID(s) in the “Additional Instructions” section of the DCF. Your ASM/ASR can help with this.