



# **Stewart Now**

**Release Notes**

**March 28, 2019**

**Version 2.4**

**stewart<sup>®</sup>**

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# Stewart Now 2.4 Release Notes

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Stewart Now 2.4 includes added functionality, enhancements and fixes. This document provides users with a brief introduction to new features and functionality implemented with this release and any defects that have been corrected.

**Deployment Date: March 28, 2019**

## New in This Release

An overview of new features and modifications to Stewart Now 2.4 Release include:

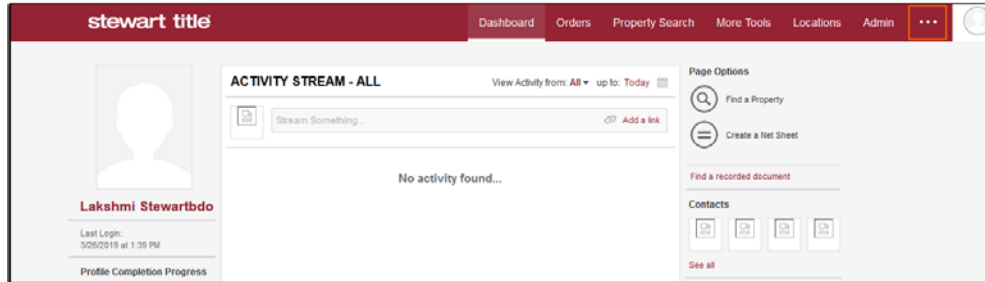
- [Stewart Now Training Centers](#) are now accessible through the Portal application.
- BDOs can now [add customer users](#) to Stewart Now.
- Customers can now initiate a resend of the [Customer Verification email](#).
- Order Number has been [defaulted as the Search criteria](#) for Order Searches.
- [Abstractors will no longer appear](#) on Notifications.

# Stewart Now Portal

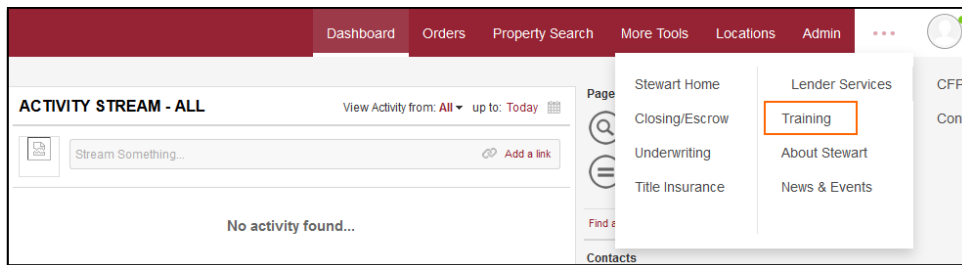
## Training Centers Accessible through Stewart Now Portal

Training resources and reference materials for both BDOs and Customers are now available from within the Stewart Now application. Depending upon your role (BDO or Customer) you will see training resources for your role. To access your Training Center:

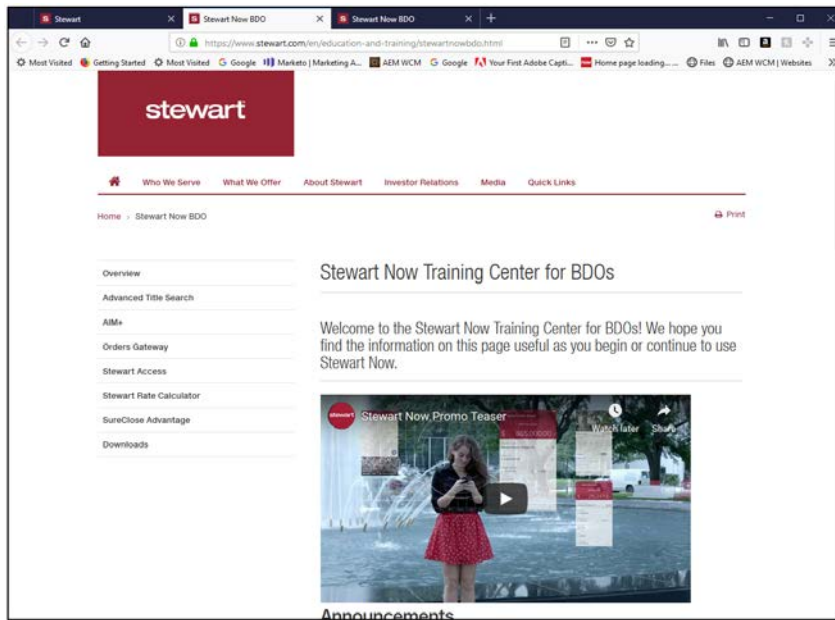
1. Login to [Stewart Now](#).
2. From your **Dashboard**, click ●●● icon.



3. Select **Training**.



4. A new browser window opens for the **Stewart Now Training Center**.

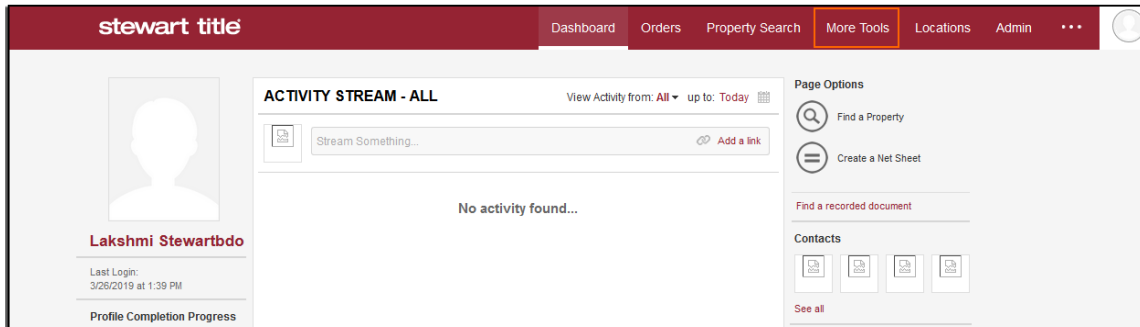


**Please Note:** As a **BDO**, you will also have access to the Customer facing training materials from the **Quick Reference Links** section of the [Stewart Now BDO Training Center](#).

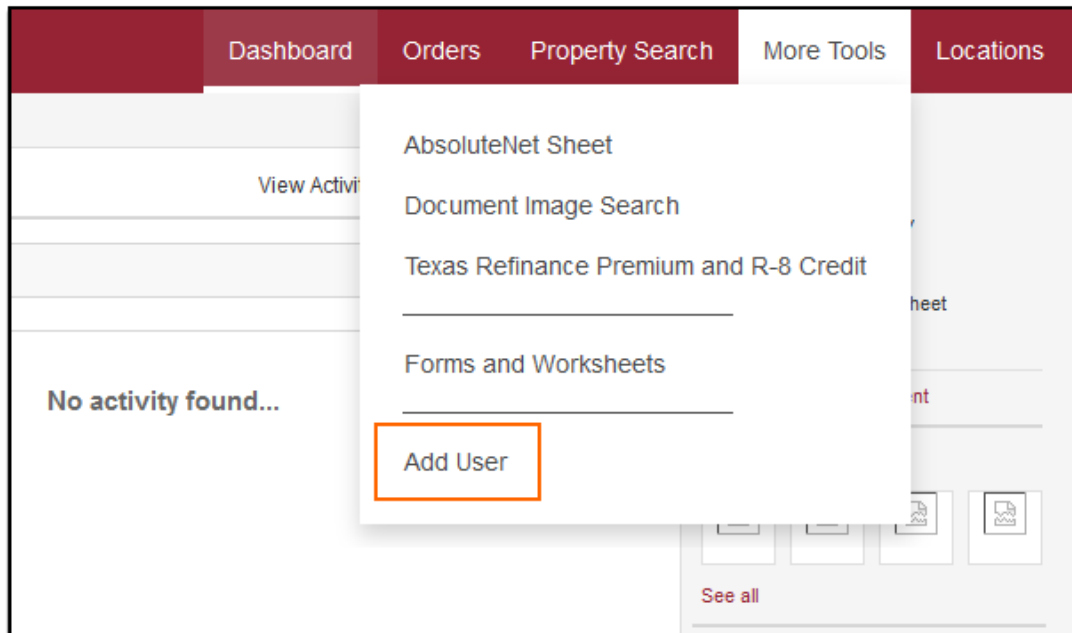
## New Process for BDOs to Add Users

Stewart BDOs can now add new users to *Stewart Now*, eliminating the back and forth of having customers request access and requiring BDOs to approve after the request. To add a new user:

1. Login to [Stewart Now](#).
2. From your **Dashboard**, click **More Tools**.



3. Select **Add User**.



4. Complete the **Users – Add** form and click **Submit**.

**Please Note:** Fields denoted with an asterisk \* are required fields.

**USERS - ADD**

**NAME**

First Name: \* Last Name: \*

**COMPANY & ADDRESS**

Company Name: \*

Address: \* Suite#: \*

City: \* State: \* Zip: \*

License Number: NMLS Number: \*

**EMAIL ADDRESS & PHONE NUMBERS**

Email Address: \* Confirm Email Address: \*

Direct: \* Mobile: \*

Fax: \*

**ROLE(S)**

**SELECT THE ROLE OF THIS USER:**

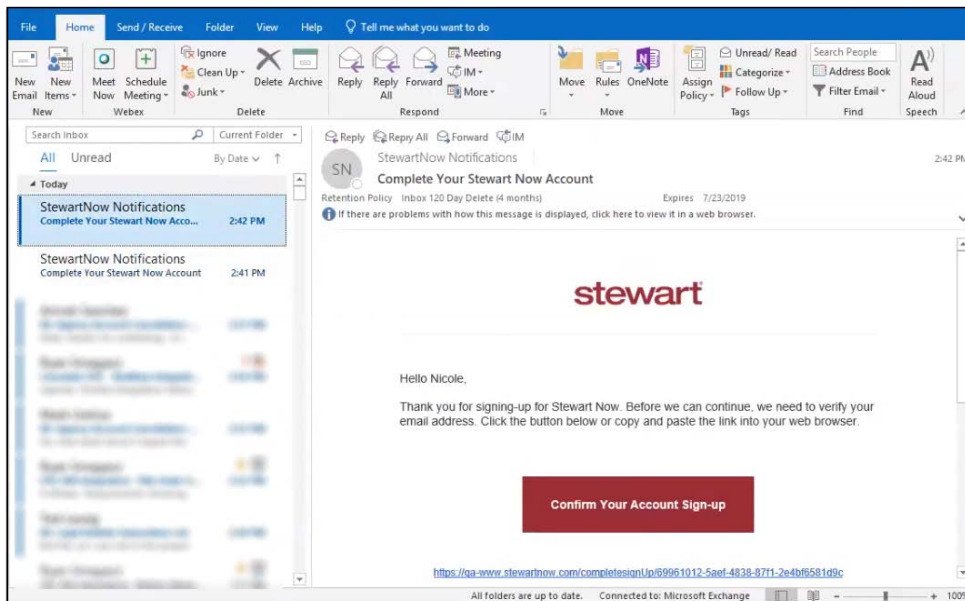
Finance Professional  Real Estate Professional

**USER LICENSE INFORMATION:**

License Number: NMLS Number: \*

Cancel Submit

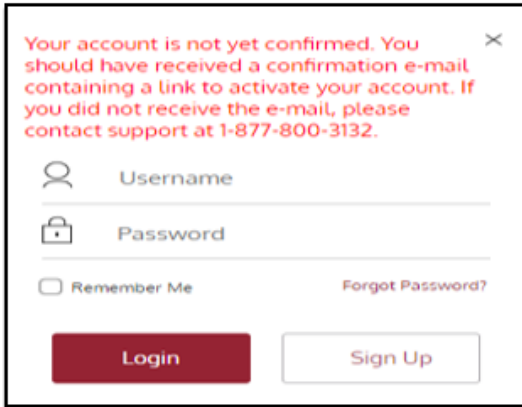
5. The user will be sent a **Confirmation Email** with instructions to verify their email and *Stewart Now* account.



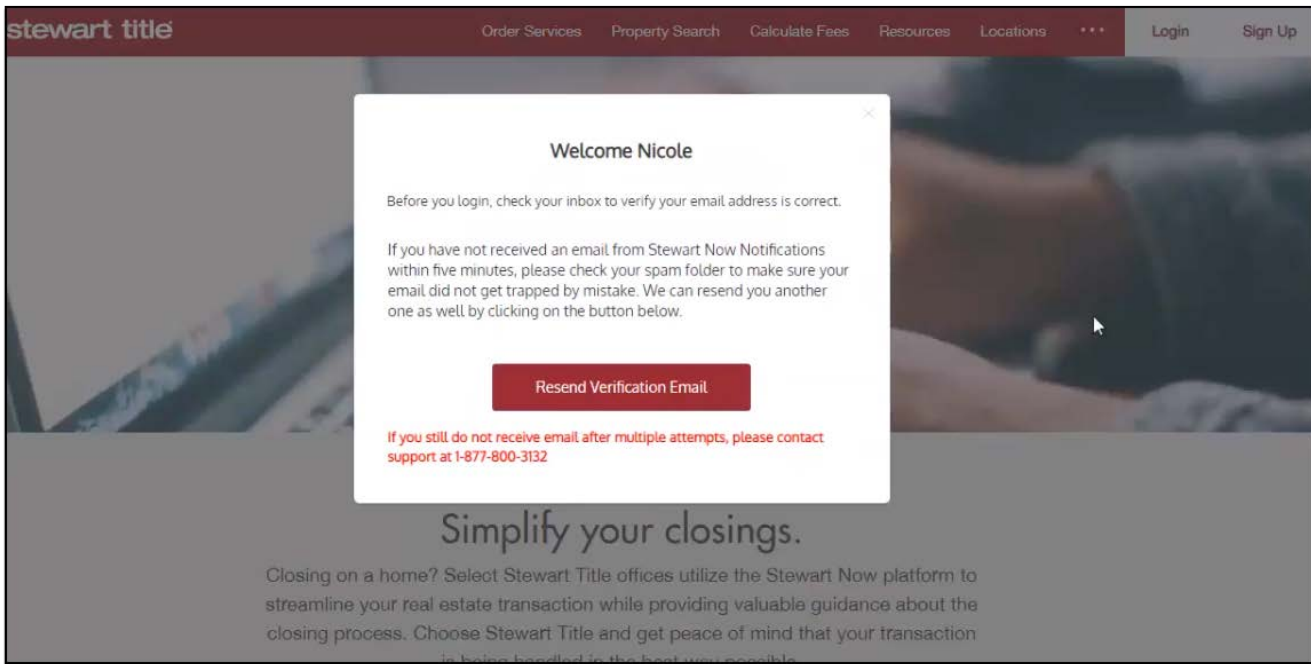
# Resending Confirmation Email to User for Stewart Now ID Request

When a customer is set-up in *Stewart Now* with a username and password, they are sent a confirmation email with instructions to confirm their account. If the customer does not take action to verify their account and/or cannot find the confirmation email, it is now possible for the **Confirmation Email** to be resent.

Before this enhancement, the customer would see a warning message that their account has not yet been confirmed and they would be directed to contact Customer Support:

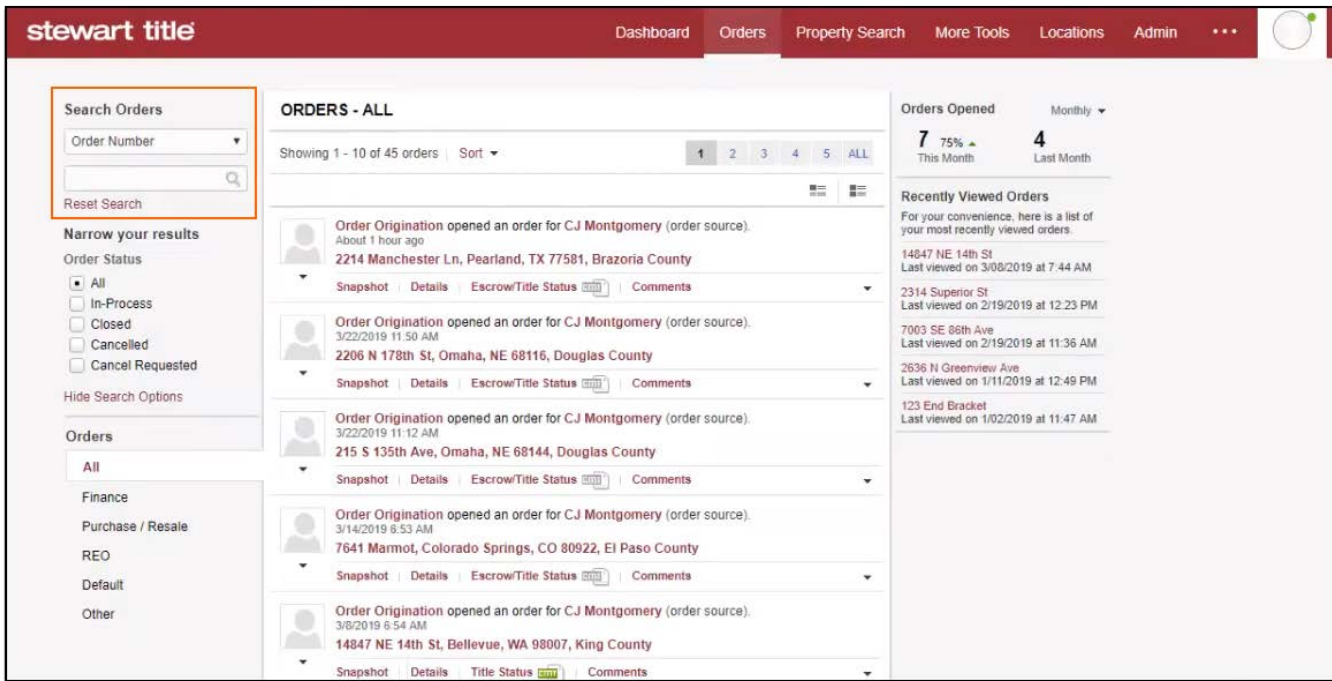


With this enhancement, the customer can simply attempt to login to *Stewart Now* with their username and password then click **Resend Verification Email**.



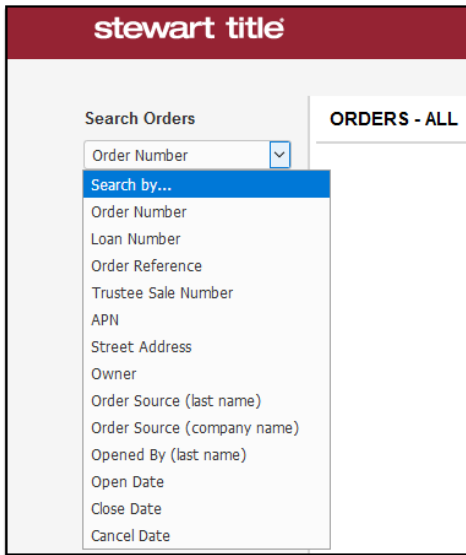
## Default Order Number for Search Criteria

On the Orders tab, Search Orders criteria defaults to Order Number, since this is the most common type of Order search.



The screenshot shows the Stewart Title interface with the 'Orders' tab selected. On the left, the 'Search Orders' section has a dropdown menu set to 'Order Number' and a search input field. Below this, the 'Narrow your results' section shows 'Order Status' with radio buttons for 'All', 'In-Process', 'Closed', 'Cancelled', and 'Cancel Requested'. The 'Orders' section on the left lists various categories like 'Finance', 'Purchase / Resale', 'REO', 'Default', and 'Other'. The main content area displays a list of orders under the heading 'ORDERS - ALL'. Each order entry includes a profile icon, the text 'Order Origination opened an order for C.J. Montgomery (order source)', a timestamp, and the address. For example, the first order is for '2214 Manchester Ln, Pearland, TX 77581, Brazoria County'. Below each entry are links for 'Snapshot', 'Details', 'Escrow/Title Status', and 'Comments'. On the right side, there is a summary for 'Orders Opened' showing 7 for this month and 4 for last month, along with a 'Recently Viewed Orders' list.

There are other types of criteria easily available by selecting from the drop-down list.



This screenshot shows a close-up of the 'Search Orders' dropdown menu. The menu is open, displaying a list of search criteria options. The 'Order Number' option is currently selected. The list includes: 'Search by...', 'Order Number', 'Loan Number', 'Order Reference', 'Trustee Sale Number', 'APN', 'Street Address', 'Owner', 'Order Source (last name)', 'Order Source (company name)', 'Opened By (last name)', 'Open Date', 'Close Date', and 'Cancel Date'.

## Abstractors No Longer Appear on Notifications

The role of **Abstractor** has been hidden from the ResWare integration and will no longer be displayed on Notifications.



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## Additional Information

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### Training

For additional information, training and documentation about Stewart Now, please see the [Stewart Now BDO Training Center](#) or the customer-facing [Stewart Now Training Center](#).

### Technical Support

For technical support, contact the Stewart Customer Care Center at 1.877.800.3132 or [StewartNowSupport@stewart.com](mailto:StewartNowSupport@stewart.com).