Stewart Now Mobile/Portal February Update

Release Notes

February 20, 2020

stewart

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Stewart Now Release Notes

This release update of Stewart Now includes added functionality and enhancements to the Mobile App (iOS and Android) and to the Web Portal. This document provides users with a brief introduction to new features and functionality implemented with this release.

Deployment Date: February 20, 2020

New in This Release (Mobile App)

An overview of new features and modifications to Stewart Now Mobile in this release include:

- Dark Theme (iOS Only)
- Display User Details in absence of Account Executives
- Document Deletion
- Property Nearby in Property Searches
- User Profile Management
- Defect fixes implemented

New in This Release (Portal)

An overview of new features and modifications to Stewart Now Portal in this release include:

- Admin Tools Accessibly Only Thru Stewart Network
- Documents Deletion
- Property Feedback Button
- Property Search renamed to Property Profile
- Various Security Fixes

Stewart Now Mobile Enhancements

The following enhancements were made for **Stewart Now Mobile (iOS/Android)**:

Dark Theme (iOS Only)

Only affecting the appearance of the **Mobile app (iOS)**, users can now switch to a **Dark** theme. This will turn all bright colors to dark and reduce battery usage by the user's iOS device.

Display User Details in absence of Account Executives

If users do not have **Stewart Account Executives** linked to their profile, then the users' **name**, **title**, and **profile picture** will be displayed instead. Previously, if a user did not have **Stewart Account Executives**, then **"No Account Executive"** was displayed.

Document Deletion

Documents older than **36 months** will be deleted. If there are any deleted documents on an Order, the App will display that the documents have been archived.

Property Nearby in Property Searches

When doing **Property Searches**, users will now be able to see nearby properties based on their device location. Users can see **Estimated Values**, **Assessed Values**, and **Owner Names** if the data is provided in addition to opening a property profile.

User Profile Management

In **My Profile**, you can now edit your **Contact Details** and **Profile Picture** to display.

Stewart Now Portal Enhancements

The following enhancements were made for **Stewart Now Portal**:

Admin Tools Accessible Only Thru Stewart Network

For security reasons, **Admin Tools** will only be accessible by users who are on the **Stewart Network**.

Documents Deletion

Documents older than **36 months** will be deleted. If there are any deleted documents on an Order, the App will display that the documents have been archived.

Property Feedback Button

On the *Property Profile* page, a new button called **Report Data Issue** has been added. This button will allow users to send feedback for a property profile to the relevant contact person for resolution.

Users will be required to select a category related to their feedback. These are categories are:

- Property Characteristics
- Property Address
- Property Owner Info
- Property Transaction History

Once the user selects a category, they will be able to enter in the details inside comment box. The maximum number of characters allowed to enter in this comment box is **250**.

After the submitting the feedback, an email is sent to the relevant contact person containing all the user-entered information.

Property Search renamed to Property Profile

On the navigation bar, the **Property Search** button has been renamed to **Property Profile**.

Stewart Now Defect Fixes

The following defects were fixed in this release of Stewart Now:

- For the **Mobile** app, bugs causing the app to crash have been fixed.
- For the **Mobile** app, specific bugs have been fixed which allows for more optimized performance.
- For the **Mobile** app, a bug in the **Smart Farm Report** which caused ZIP codes starting with 0 to appear incorrectly has been fixed
- For the **Web Portal**, security fixes have been implemented.

Additional Information

Training

For additional information, training and documentation about Stewart Now, please see the [Stewart Now BDO Training Center](#) or the customer-facing [Stewart Now Training Center](#).

Technical Support

For technical support, contact the Stewart Customer Care Center at 1.877.800.3132 or StewartNowSupport@stewart.com.