Like many firms that support the lending and servicing spaces, Stewart is experiencing a shift in focus — from one facing a declining origination space to one bidding to thrive as an expansive, full-service mortgage services operation.

At the vanguard of this transformation is Laurie Pyle. She serves a dual role as both executive vice president of operations for Stewart’s loss-mitigation company, Home Retention Services, and as the chief information officer for Stewart Lender Services.

That puts Pyle on the frontlines of all aspects of loss mitigation operations, and she acts as the driver of the overall technology strategy for Stewart Lender Services. “During the past five years, Stewart’s mortgage services operations has experienced over 450% revenue growth,” a Stewart spokesperson said. “Under Ms. Pyle’s leadership Stewart has grown into one of the largest component servicers supporting both GSE and seven of the top 10 mortgage lenders.”

In recent times, she’s taken things up a few gears. Pyle is credited with providing the vision for the creation of metric-based management workflow and decisioning tools. It may sound cumbersome, but that’s because the mortgage processes they are designed to smooth are themselves cumbersome.

“The operational solutions she has developed allow employees to move seamlessly between engagements,” the spokesperson said. “This operational flexibility allows for maximum utilization of resources and provides maximum opportunities for career paths for her team.”