



Stewart Announces Enterchange Consumer Experience Platform

New title and closing technology transforms the borrower's transaction journey

10/24/2022

Houston Texas

HOUSTON (October 24, 2022) – Stewart Lender Services today announced the launch of Stewart Enterchange™, a technology solution that elevates the consumer experience throughout the title and closing process with convenience and security.

“Lenders continue to focus on ways to improve the experience for their borrowers. While some have invested in consumer point-of-sale platforms, that’s only part of the equation,” said Beth Fowler, EVP of Stewart Lender Services. “Title and settlement providers are responsible for clearing title conditions and preparing the loan for closing, which traditionally involves phone calls, voicemail messages, and email correspondence. With Stewart Enterchange, we’re able to collect all relevant information up front on first touch, ultimately reducing loan cycle times while also improving the borrower experience.”

Enterchange key features include:

- Intuitive user-interface on any device – browser, tablet, or mobile
- Advanced security for messaging between Stewart and consumers
- Easy upload and download of necessary documents
- Ability to eSign key documents
- Notes and document history
- ADA compliance, ensuring broad access
- Multifactor authentication (MFA)

Stewart Enterchange eases the title and closing process by asking the borrower to answer only those questions that are applicable to the nuances of their transaction. Messaging with enhanced security is available and document upload is as easy as taking a photo on any mobile device.

“Lenders today are looking to enhance the borrower experience by making it easy to communicate and prepare for closing, and subsequently garner positive online reviews and a repeat or future customer,” said Chris Richardson, SVP of Stewart Lender Services. “Enhancing the borrower experience with Stewart Lender Services as the Title and Settlement partner using Stewart Enterchange brings lenders closer to achieving those goals – without having to invest in new technology.”

For more information about Enterchange, please contact Rich Kuegler, National Director of Sales, at rich.kuegler@stewart.com.

About Stewart

Stewart (NYSE-STC) is a global real estate services company, offering products and services through our direct operations, network of Stewart Trusted Providers™ and family of companies. From residential and commercial title insurance and closing and settlement services to specialized offerings for the mortgage and real estate industries, we offer the comprehensive service, deep expertise and solutions our customers need for any real estate transaction. At Stewart, we are dedicated to becoming the premier title services company and we are committed to doing so by partnering with our customers to create mutual success. Learn more at stewart.com.

#